# Rapid Response

During Rapid Response, specialists trained to help you cope with job change will gather information about your current skills, your career interests, and other needs and begin to organize the services necessary to help you return to work. At orientation meetings, you will be informed about services and benefits designed to help you get back on your feet, including:

- Career counseling and job search assistance
- Resume preparation and interviewing skills workshops
- Local labor market facts and figures
- <u>Unemployment insurance</u>
- Education and training opportunities
- Health benefits and pensions

Local services that may be available to you include use of computers, telephones, and fax machines for your job search; financial planning and stress management workshops; financial support for training; income support if your job was lost due to foreign trade; and special services for veterans and adults with disabilities.







# Kentucky Career Center System Services

- ) Job search & placement assistance
- Access to labor market information
- Job training opportunities & financial aid assistance
- Supportive services & program referrals
- > Skills assessment & career counseling
- Career center orientation and intake
- Eligibility determination for dislocated worker program
- Follow up services
- Unemployment insurance
- Trade Adjustment Assistance (TAA)
- Farmworker services







# **Kentucky Career Center Sites**

#### Comprehensive Centers and Affiliate Sites

Location		Туре
Hopkinsville Career Center	110 Riverfront Drive Hopkinsville, KY 42240 (270) 889-6509	Comprehensive
Paducah Career Center	416 South 6th Street Paducah, KY 42001 (270) 575-7000	Comprehensive
JobNet Career Center	75 Railroad Street Madisonville, KY 42431 (270) 821-9966	Affiliate
Ft. Campbell Career Center	5661 Screaming Eagle Blvd. Fort Campbell, KY 42223 (270) 798-5000	Access Point

West Kentucky Workforce





## **Helpful Websites**

Kentucky Career Center: <a href="https://kcc.ky.gov/">https://kcc.ky.gov/</a>

Unemployment Insurance Claimant Guide: <a href="https://kcc.ky.gov/career/Documents/PAM400.pdf">https://kcc.ky.gov/career/Documents/PAM400.pdf</a>

Kentucky Career Portal: <a href="https://kyjobs.usnlx.com/jobs/">https://kyjobs.usnlx.com/jobs/</a>

West Kentucky Workforce Board-Rapid Response: https://www.wkworkforce.work/rapid-response-information

Kentucky State Government Jobs: https://personnel.ky.gov/Pages/Careers.aspx

U.S. Federal Government Jobs: https://www.usajobs.gov/

#### **Facebook (Important Notices & Hiring Event Information):**

Kentucky Career Center (Statewide) <a href="https://www.facebook.com/KYCareerCenter">https://www.facebook.com/KYCareerCenter</a>
Kentucky Career Center (Hopkinsville) <a href="https://www.facebook.com/KentuckyCareerCenterHopkinsville">https://www.facebook.com/KentuckyCareerCenterHopkinsville</a>
Kentucky Career Center (Paducah) <a href="https://www.facebook.com/profile.php?id=100080139003085">https://www.facebook.com/profile.php?id=100080139003085</a>
West Kentucky Workforce Board <a href="https://www.facebook.com/wkworkforce">https://www.facebook.com/wkworkforce</a>

#### Top 10 Best Job Search Engines to Try (2023)

- 1. Zip Recruiter <a href="https://www.ziprecruiter.com/">https://www.ziprecruiter.com/</a>
- Indeed https://www.indeed.com/
- 3. Glassdoor https://www.glassdoor.com/
- 4. LinkedIn https://www.linkedin.com/
- Monster https://www.monster.com/
- 6. Career Builder https://www.careerbuilder.com/
- 7. Wellfound (formerly known as AngelList) <a href="https://wellfound.com/">https://wellfound.com/</a>
- 8. Flexjobs <a href="https://www.flexjobs.com/">https://www.flexjobs.com/</a>
- 9. Simply Hired <a href="https://www.simplyhired.com/">https://www.simplyhired.com/</a>
- 10. Snag A Job <a href="https://www.snagajob.com/">https://www.snagajob.com/</a>

Source: Chamber of Commerce. <a href="https://www.chamberofcommerce.org/best-job-search-engines">https://www.chamberofcommerce.org/best-job-search-engines</a> Accessed 04/10/2023.

#### **Labor Market Information & Skills Assessments:**

Career One Stop: <a href="https://www.careeronestop.org/">https://www.careeronestop.org/</a>
My Next Move: <a href="https://www.mynextmove.org/">https://www.mynextmove.org/</a>

My Next Move for Veterans: <a href="https://www.mynextmove.org/vets/">https://www.mynextmove.org/vets/</a> O'Net Interest Profiler: <a href="https://www.mynextmove.org/explore/ip">https://www.mynextmove.org/explore/ip</a>

Kentucky Center for Statistics: https://kystats.ky.gov/

U.S. Bureau of Labor Statistics Occupational Outlook Handbook: <a href="https://www.bls.gov/ooh/">https://www.bls.gov/ooh/</a>



The Kentucky Career Center now uses LinkedIn to assist job seekers. If you are unemployed or looking for a new career opportunity, visit <a href="https://www.linkedin.com/">https://www.linkedin.com/</a> to create an account.

#### With LinkedIn, you can:

- Build a resume
- Network with others
- Search for jobs
- Explore career pathways

If you need in-person job search or resume assistance, please visit any Kentucky Career Center during normal business hours. No appointment is necessary, and walk-ins are welcome.

# Find a job

That fits

YOU

Try the new Kentucky Career Portal to find a job near you!





**Kentucky Career Portal** 

https://kyjobs.usnlx.com/jobs/

# Enhanced Unemployment Insurance Support

# Kentucky Career Center

Unemployment Insurance Help Line

When you've lost your job, unemployment insurance payments provide temporary financial assistance to unemployed workers who meet the requirements of state law.

The Kentucky Career Center (KCC) has recently enhanced its unemployment insurance support to allow you to file your claim, quickly resolve issues and answer your questions.

You may call our Unemployment Insurance Assistance Line at 502-875-0442 (for claim filing) and 502-564-2900 (for general information and assistance). To request a payment through continued claims, you may call 1-877-369-5984 or go online.

You may also file your initial claim at kcc.ky.gov. Click on "Unemployment Services" for step-by-step directions.

KCC's re-employment services are also there to provide you with access to thousands of job postings, resume building, job training and more.

To find the KCC office nearest to you, visit kcc.ky.gov and click on "Office Locations."

#### To file a claim you will need to provide:

#### **Contact information**

Please provide your name, Social Security number, date of birth, postal and email addresses and telephone number. If you are not a U.S. citizen, you will need to provide your alien registration number.

Reason for separating from your employer

You will need to state your reason for separating from your employer. All reasons for separation from employment will be investigated. If you are disqualified from receiving unemployment insurance, you will have the right to appeal. Your employer also has the right to appeal any decision.



# To receive unemployment benefits you will need to:

- be available for suitable full-time work and make a reasonable effort to obtain work.
- respond in a timely manner when KCC contacts you about appointments or job openings.
- participate in other re-employment services to which you are referred.
- · accept suitable employment when offered.
- · request your benefit payment

# If you are laid off with a definite return to work date...

Or, if you are a member of a trade union your responsibilities will include:

- being available for suitable full-time work.
- being able to work.
- reporting for follow-up contact with KCC as instructed.
- · request your benefit payment on time.

1-502-564-2900 General Information

1-502-875-0442 File a Claim

1-877-369-5984 Request a Payment

www.kcc.ky.gov

Call Monday through Friday 7:30 a.m. until 5:30 p.m. (EST)



#### Unemployment Insurance Support Services

- General information: 1-502-564-2900
- File a claim: 1-502-875-0442
- Services for people with disabilities: 1-800-648-6057
- Claims that combine wages earned in Kentucky with wages earned out of state: 502-564-3240.
- Claims for a Kentucky employer when you reside in another state: 502-564-2384.
- A federal/military claim: 502-564-3240.
- A claim filed on your behalf by an employer: 502-564-2369.
- A lien filed against you because of an unemployment insurance overpayment: 502-564-2387.
- A claim separation: 502-564-0020.
- Overpayment recovery questions: 502-564-2387.
- Reporting possible benefit fraud: 502-564-2387.
- Potential or pending appeals: 502-564-3925.

#### **Checklist for Benefits**

- Apply as soon as you are unemployed.
- Request your payment as instructed.
- Actively search for work and be ready to accept employment offers.
- Report your hours and earnings, including part-time or temporary employment if you are working while filing for benefits.
- Respond to all requests for information from Kentucky Career Center staff in a timely manner.
- Stop requesting benefits once you begin full-time employment.

Follow the Kentucky Career Center on

Twitter

@KYCareerCenter

and on

**Facebook** 

Facebook.com/KYCareerCenter



# Acceptable ID.me Documents

#### **Photo Identification**

Your photo identification must show your name, date of birth and photograph. You can use any document from the following list, as long as it has **not expired**.

- State identification (ID) card
- Driver license
- US passport or passport card
- US military card (front and back)
- Military dependent's ID card (front and back)
- Permanent Resident Card
- Certificate of Citizenship
- Certificate of Naturalization
- Employment Authorization Document
- Foreign passport

#### **Other Identity Documents**

You can use any two documents from the following list.

Important: A Social Security card will not satisfy this requirement.

- W-2 from last year
- A pay stub or payment statement that shows:
  - o An issue date within 12 months prior to the date your claim was filed
  - Your first name (or initial) and last name
  - The last four digits of your Social Security number or your employee identification number
  - Your employer's name
  - The pay period dates or the date it was issued
- Any bill or financial statement showing your name and residence address (within last 90 days)
  - Utility bill (electricity, gas, garbage, water, or sewer)
  - o Cable TV or internet bill
  - Telephone bill
  - Bank statement
  - Property tax bill
  - Mortgage statement
- Lease or rental agreement showing your name and residence address
- Registration for a PO Box or private mailbox
- Social Security statement (all pages)
- Notice to Third Party of Social Security Number Assignments (SSA-7028)
- Report of Confidential Social Security Benefit Information (SSA-2458)
- Official birth certificate with official seal (with official translation, if any)
- U.S. Health insurance card
- Auto Insurance Card
- Auto or home insurance statement



2023

# **Work Search Requirements**

The Kentucky General Assembly enacted changes to the state's unemployment insurance program during the 2023 regular session through House Bill 146.

## **Effective July 1, 2023**

- Claimant engages in at least 5 verifiable work search activities each week he or she claims eligibility.
- Three of these activities shall consist of formally submitting an application for employment or interviewing for employment.

#### Work search activities include any of the following:

- Formally submitting an application for employment (either in person or online)
- Interviewing for employment (either in person or online)
- Job shadowing
- · Attending a job fair or networking event hosted by state, local government or a business organization
- Participating in a job search skills workshop or seminar
- Participating in a Kentucky Career Center or partner programs training related to employment or the search for employment

TO LEARN MORE, SCAN THE QR CODE







#### Work Search Requirements (2023 Updates)

#### Work Search Activities

In order to be eligible for UI benefits, you must actively seek full-time work. The Kentucky General Assembly enacted changes to the state's unemployment insurance program during the 2022 regular session, resulting in updates to OUI's work search requirements. Prior to January 1, 2023, claimants were required to make one job contact per week. As of January 1, 2023, you will be responsible for reporting at least **five (5) work search activities** each week. Of the five work search activities, at least three (3) must be **job applications or interviews**.

Failing to meet the work search requirements will result in loss of benefits for the week(s) being claimed. Only claimants with a Work Search Exception are exempt from seeking work.

Work S	earch Activities
At least 3 per week must come from this category (out of 5 total):	Remaining activities (out of 5 total):
<ul> <li>Formal Job Application (in person or online)</li> <li>Job Interview (in person or online)</li> </ul>	<ul> <li>Job Shadowing</li> <li>Job Fair or Networking Event- (hosted by a state/local government or business organization)</li> <li>Participating in a Kentucky Career Center program (or partner programs) training related employment or job search</li> </ul>

#### Work Search Exceptions

You are not required to conduct a job search if:

- You are a member of a trade union who finds work for you
- You are a student in an approved training program (and have received a determination)
- You have a definite recall date within 16 weeks of your initial claim filing date
- · You are on temporary leave of absence while still considered an employee
- Your employer filed a mass electronic claim (E-Claim) on your behalf

To verify that you meet the criteria, you will be instructed to provide documentation at the time you file the claim. Failure to do so will mean you are subject to work search requirements.

Claimants who are certified as being in an Approved Training Program, and making satisfactory progress, can receive up to 5 additional weeks of benefits (maximum 24 weeks). See the eligible trainer provider <u>list</u> for more information on available training programs.

#### Verification and Documentation

It is very important to keep records of all your work search activities because you will be required to provide detailed information during your bi-weekly benefit request. Work search activities are subject to verification and random audit for up to one (1) year after your claim expires.

Supporting Documents to Verify Work Search Activities				
Work Search Activity:  1. Job Application	Information to Report:  a. Employer Name b. Name & Title of Contact c. Contact Method d. Employer Address e. Phone, Email, Fax, Web f. Date of Submission g. Result of Application	Copy of application confirmation (website, email, fax, text)     Copy of the completed application (signed and dated by Kentucky Career Center staff)		
2. Job Interview	a. Employer Name b. Interview Date c. Position Interviewed d. Interview Method e. Interviewer Name/Title f. Phone and Email	Documentation of the interview scheduling     Form letter signed by the employer		
3. Job Shadowing	a. Employer Name b. Name/Title of Person Shadowed c. Start and End Date d. Address of Shadowing e. Position Shadowed	Form letter to be completed by employers (includes dates, hours, etc.)		
Job Fair or     Networking Event	<ul> <li>a. Name of Event</li> <li>b. Location of Event</li> <li>c. Date of Event</li> <li>d. Name of Company</li> <li>e. Name of Company</li> <li>Contact Person</li> </ul>	Business card from participating employer     Form letter signed by participating employer or Kentucky Career Center staff		
5. Job Search Skills Workshop or Seminar	a. Name of Event b. Location of Event c. Date of Event d. Leader of Workshop (name, email, phone)	<ul> <li>Email and/or certification from Kentucky Career Center staff</li> <li>Form letter signed by the presenter to certify participation</li> <li>Screenshots from online participation</li> </ul>		
6. Employment Search Program through Kentucky Career Center or Partner	a. Host of Program b. Name of Partner Program c. Participation Method d. Date of Program e. Leader of session (name, email, phone)	<ul> <li>Confirmation of registration for KEE Suite</li> <li>Documentation of job referral email</li> <li>Form letter signed by program staff to certify participation</li> <li>Screenshots from online participation</li> </ul>		



2023

# **Suitable Work Definition**

The Kentucky General Assembly enacted changes to the state's unemployment insurance program during the 2023 regular session through House Bill 146.

## **Effective July 1, 2023**

- Employment offered to a claimant who has received at least six (6) weeks of benefits during his or her present period of unemployment;
- Claimant will be paid one hundred twenty percent (120%) of his or her weekly benefit amount;
- Job is located within a distance of thirty (30) miles of the claimants residence, or is work that can be completed remotely on a permanent basis;

And

• Claimant is able and qualified to perform, regardless of whether or not he or she has related experience or training.

**Example:** If your weekly unemployment benefit is \$300 per week then after six weeks you will be required to take any job within 30 miles that pays at least \$360 per week.

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2023

# Work Search Activities and All Supporting Documentation

The Kentucky General Assembly enacted changes to the state's unemployment insurance program during the 2023 regular session through House Bill 146.

# Work search activities and job contacts can include, but are not limited to, any of the following examples: Formal Job Application

Examples: Copy of application confirmation from website or submission email, copy of application email sent to employer, copy of fax application confirmation, copy of your completed paper application, legibly signed, and dated by employer or Kentucky Career Center staff, screenshot of text message showing application submission

#### **Job Interview**

Examples: Documentation of interview scheduling, form letter signed by employer

#### **Job Shadowing**

Examples: Form letter to be completed by employer, includes dates/hours/etc.

#### **Job Fair or Networking Event**

Examples: Business card from participating employer, form letter signed by participating employer or KCC staff

#### **Job Search Skills Workshop or Seminar**

Examples: Email and/or certificate from Kentucky Career Center staff, form letter signed by the presenter to certify participation, screenshots from online participation

#### **Employment Search Program through Kentucky Career Center or partner**

Examples: Confirmation of registration in KEE Suite, documentation of job referral email, form letter signed by program staff to certify participation, screenshots from online participation

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# 2023 Eligible Weeks Update

The Kentucky General Assembly enacted changes to the state's unemployment insurance program during the 2023 regular session through House Bill 146.

### How are eligible weeks determined after July 1, 2023

**State Average Unemployment Rate\*** means the seasonal adjusted statewide unemployment rate that applies to a six-month period beginning January 1st and July 1st. Those lookback dates will provide the average rate for the preceding months.

\*United States Department of Labor, Bureau of Labor Statistics

#### **Duration of Benefits**

State Average Unemployment Rate of less than or equal Percent	Weeks of Benefits Available
Less than or equal to 6.5%	16
Greater than 6.5% up to and including 7%	17
Greater than 7% up to and including 7.5%	18
Greater than 7.5% up to and including 8%	19
Greater than 8% up to and including 8.5%	20
Greater than 8.5% up to and including 9%	21
Greater than 9% up to and including 9.5%	22
Greater than 9.5% up to and including 10%	23
Greater than 10%	24

Benefit starting July, 2023

This is how benefit duration will now be determined starting July 1, 2023

> **TO LEARN MORE, SCAN THE OR CODE**







# Career Readiness Courseware and Credentials



# Ask about our free online training and credentials:



Essential Skills
Courseware &
Credential



Work Ready
Courseware &
Credential



Digital Literacy
Courseware &
Credential



College Readiness Courseware



Supplemental Skills Courseware

All courseware and assessments are fully online and can be completed from the comfort of your home.



Contact the Kentucky Career Center for more information: workforce@ky.gov





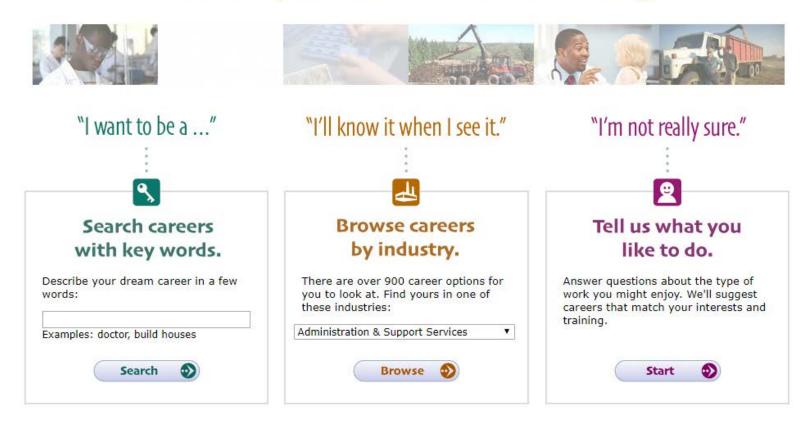








# What do you want to do for a living?



Still not sure? Check out careers in these groups:







#### Are you a veteran looking for work?

My Next Move for Veterans helps you find a civilian career similar to your military job.

#### ¿Habla español?

Mi Próximo Paso incluye tareas, aptitudes, información sobre salarios y más de 900 carreras diferentes.

https://www.mynextmove.org/



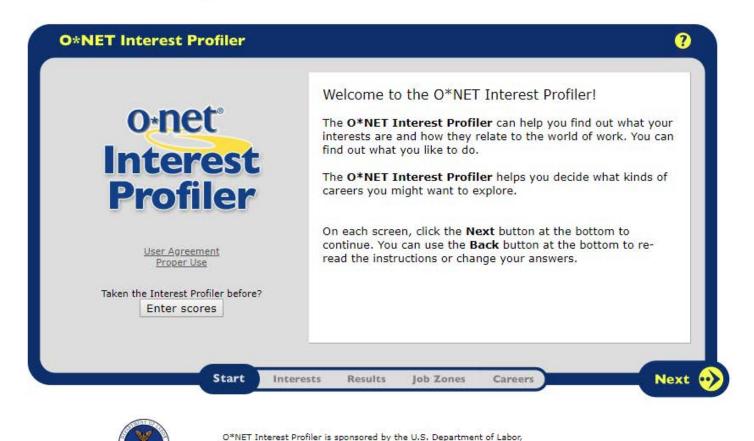








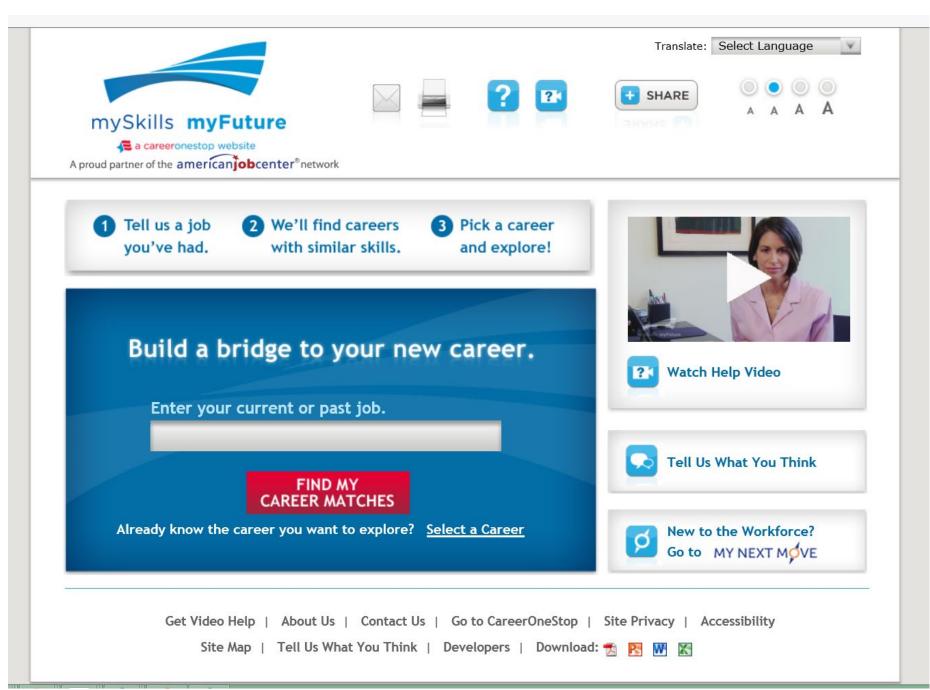






Employment & Training Administration, and developed by the National Center for O\*NET Development.

Was this page helpful? Do Contact Us





#### Overview

Small business growth is so vital to Kentucky's economic future that the Kentucky Cabinet for Economic Development has placed a special focus on the needs of entrepreneurs and small businesses.

Soon, we will be announcing a major new initiative to assist entrepreneurs and investors, in a way never before seen in Kentucky.

We will still be committed to helping you turn your business dream into your dream business. All of our services are geared to connect small businesses with resources such as:









#### QUICK LINKS

- Starting A Business
- Access To Capital
- Mentoring
- Expanding Your Market
- Business Advocacy
- Investor Information
- Accelerators & Incubators
- · Kentucky Innovation Network
- Contact Us

#### **Entrepreneur and Self-Employment Resources**

Thinking about starting a business? Curious what it would take? Want to know who and what resources are available? Below is an extensive list of resources to help you.

**General Kentucky Resources** - The following resources offer Kentucky specific information on starting a business.

http://onestop.ky.gov/Pages/default.aspx - The All in one source for Kentucky businesses.

http://startups.kstc.com -Startups by KSTC.

http://www.thinkkentucky.com - Kentucky Economic Development links and information for start ups

http://ksbdc.org/ - Kentucky Small Business Development Center

http://www.bizmove.com/other/quiz.htm - Resources including an 'Entrepreneur Test' to a full set of business guides for every level of business.

http://medisuccess.info/ - Assistance for minority business owners in Western Kentucky.

http://www.purchaseadd.org/PADD\_Info/ - Information on surrounding counties, resources and business financing.

https://ky-newhire.com/ - Kentucky Cabinet for Health and Family Services site including forms required

http://www.gaebler.com/help-for-Kentucky-entrepreneurs.htm - comprehensive listing of resources in Kentucky for entrepreneurs

<u>General Business Resources</u> - The following online resources provide valuable information on starting a business.

http://www.sba.gov/category/navigation-structure/starting-managing-business/starting-business - U.S. Small Business Administration - good overall/one-stop resource

https://www.usa.gov/business?source=busa - Answers to commonly asked questions, step-by-step guides, grants, and legal and regulatory information.

http://www.entrepreneur.com/ - Tips and trends on all aspects of business start-up and growth.

http://www.bizfilings.com/toolkit/sbg/startup.aspx - Website offering information on starting, running and growing a business.

https://www.irs.gov/businesses/small-businesses-self-employed - Resources for taxpayers who file Form 1040, Schedules C, E, F or Form 2106, as well as small businesses with assets under \$10 million...

http://www.careeronestop.org/ - A source for career exploration, training & jobs sponsored by the US Dept. of Labor

www.dol.gov - United States Department of Labor

http://www.gaebler.com/ - Resources for entrepreneurs

http://www.mbda.gov/ - Minority Business Development Agency/U.S. Department of Commerce

https://www.sba.gov/business-guide/plan-your-business/write-your-business-plan - Write a business plan

http://www.dol.gov/elaws/ - Employment laws assistance for workers & small business

**<u>Franchising Resources</u>** - The following online resources provide information on the purchasing of franchises.

sba.gov/sba-franchise-directory - SBA Franchise Directory

http://www.frannet.com/ - FranNet provides no-cost guidance, information and support to individuals who are interested in purchasing a franchised business.

**Innovative-Driven Resources** - specifically for innovative technology, companies or products.

http://kyinnovation.com/ - The Innovation Network is focused on the development of innovation-driven, technology based, companies in Kentucky

https://www.murraystate.edu/academics/CollegesDepartments/CollegeOfBusiness/COBCenters/MurrayC EED/index.aspx - Center for Economic and Entrepreneurial Development provides no-cost, confidential consulting on a wide variety of topics

#### **Exporting/Government Procurement Resources**

http://www.sba.gov/gcclassroom - The SBA offers a variety of online courses to help you start and run your business.

http://www.kyexports.com/ - Kentucky Export Initiative helps Kentucky businesses find opportunities to export products worldwide.

http://www.uschamber.com - U.S. Chamber of Commerce of Commerce

https://beta.sam.gov/\_ - This is the official U.S. government website for people who make, receive, and manage federal awards.

### **Dislocated Worker Program**

# We can help!

#### Who is eligible?

You may be eligible for services provided through the Dislocated Worker Program if you have lost your job due to any of the following reasons:

- a business or plant closed or there was a major layoff
- you lost your farm or business due to economic conditions
- your are a spouse of a dislocated worker
- you are a military spouse who lost their job (PCS)

#### What's in it for me?

- Job search assistance Referrals to job openings
- Career planning & counseling Training & skills enhancement
  - Supportive services
  - Workshops on relevant topics

#### Call or visit a Kentucky Career Center today.

Kentucky Career Center Hopkinsville 110 Riverfront Drive Hopkinsville, KY 42240 (270) 889-6509

Kentucky Career Center Paducah 418 South 6th Street Paducah, KY 42001 (270) 575-7000







Printed with federal funds provided through the West Kentucky Workforce Board; Kentucky Career Development Office; Kentucky Department of Workforce Development; Kentucky Education & Workforce Development Cabinet. Equal education & employment opportunities - M/F/D Auxiliary aids and services are available for individuals with disabilities.

#### **KHEAA-Administered Programs**

#### **Work Ready Kentucky Scholarship Program**

The Work Ready Kentucky Scholarship (WRKS) helps Kentuckians who have not yet earned an associate's degree afford an industry-recognized certificate or diploma. The WRKS program is available to college students and certain high school students who are enrolled in college coursework. Scroll down to see the high school student requirements.



#### • A college student must:

- o Be a U.S. citizen or permanent resident
- o Be a Kentucky resident
- Be a high school graduate or be enrolled in or have completed a General Educational Development (GED) Program
- o Have not earned an associate's or higher degree
- Be enrolled, or accepted for enrollment, at an eligible postsecondary institution in an <u>approved program of study</u> that leads to an industry recognized certificate or diploma or Associate of Applied Science (AAS) degree in a high-demand workforce sector.
  - Qualifying areas for the 2019-2020 year are health care, advanced manufacturing, transportation/logistics, business services/IT, and construction
- Not be enrolled in an ineligible degree program, such as a bachelor or other associate program, at the same or any other institution
- Maintain satisfactory academic progress as determined by the eligible postsecondary institution
- Not be in default on any Title IV program or KHEAA administered program

#### • College student application:

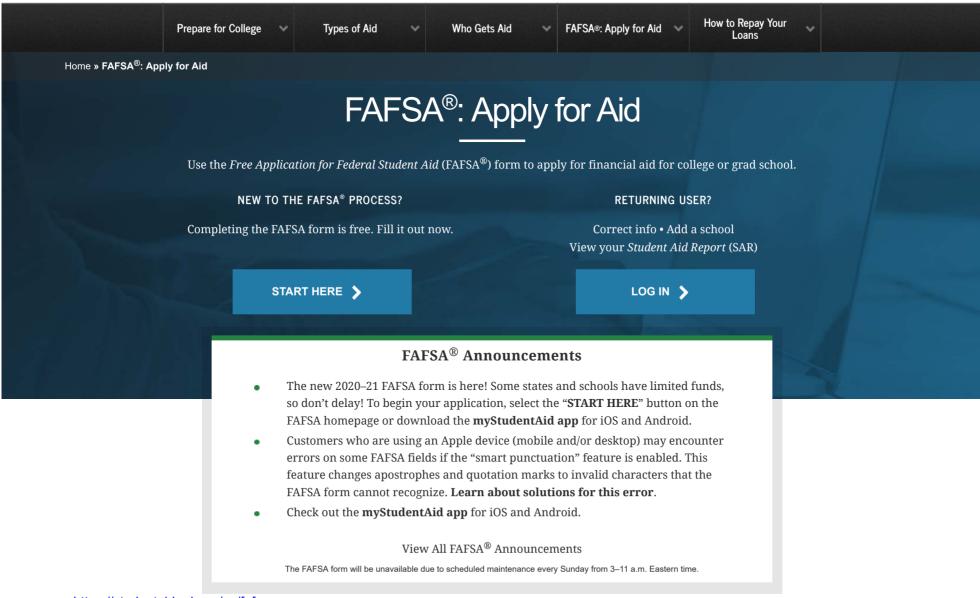
- o FAFSA
- Work Ready Kentucky Scholarship application. <u>Sign in to apply.</u> Funds are awarded on a first-come, first-served basis by WRKS application date

#### College student award:

- Amount equals the amount remaining after subtracting federal and state grants and scholarships from the tuition and fees assessed by the student's eligible institution
- Maximum award amount shall not exceed the in-state tuition and fees rate for enrollment at the Kentucky Community and Technical College System
- The amount awarded for fees shall not exceed \$400 per year

#### • Eligibility limit:

- Expires when the first of the following conditions is met:
  - Receipt of scholarship funding for four academic terms;
  - Receipt of the scholarship for 60 credit hours of enrollment; or
  - Receipt of a first associate's degree
  - The <u>WRKS Award Estimator</u> calculates how much Work Ready KY Scholarship you could qualify for based on your tuition and aid amounts.





#### **Adult Education**

#### Kentucky offers the following services at no charge to eligible students:

- Adult Basic Education (ABE) Instruction
  - o Math, Reading, Writing and Language
- General Educational Development (GED) Instruction
  - Math, Reading, Writing, Language, Social Studies and Science
- English as a Second Language (ESL) Instruction
- National Career Readiness Certificate (NCRC) Instruction, Assessment and Issuance
  - Currently known as the Kentucky Employability Certificate (KEC), Based on ACT- WorkKeys® a Nationally Recognized Career Readiness Certificate
- Kentucky Manufacturing Skills Standards (KMSS) Certificate Academic Instruction
- Workplace Essential Skills (WES) in either generic career or functionally contexted curricula
- Post-Secondary Readiness (Compass, SAT, ACT)
- ASVAB Preparation for those who desire to pursue a military career
- Computer, Employability and Work-Related Soft Skills instruction are offered only with programmed KYAE approved academic instruction

#### **KYAE Program Entry Requirements and Program Structure:**

- Pursuant to Title II of the Workforce Investment Act, the Adult Education and Family Literacy Act, eligible students are those individuals who live or work in Kentucky and:
  - o have attained 18 years of age;
  - o are not enrolled or required to be enrolled in secondary school under state law; and
  - o who lack sufficient mastery of basic educational skills to enable the individual to function effectively in society;
  - do not have a secondary school diploma or its recognized equivalent, or have not achieved an equivalent level of education; or
  - o are unable to speak, read or write the English language.
- Student Education Plan(s) are developed to identify targeted instruction in their program of study.
- Processes are established to enable individual goal attainment such as subject pre-assessment, skill level diagnosis, targeted instruction, progress evaluations, performance gains measurement, post-secondary enrollment and/or job acquisition.
- Targeted instruction is offered as individual coursework and managed enrollment classes.
- Typical class will be a minimum of 40 hours of instruction.

#### **County Provider locations:**

**Trigg County** 

**Ballard County**  Wickcliffe Library **Caldwell County** - 400 Violet Loop. Princeton KY 42445 **Calloway County** - 404 Industrial Road, Murray, KY 42071 **Carlisle County** - 300 Front Street, Bardwell, KY 42023 **Christian County** - 720 North Drive, Hopkinsville, KY 42240 **Crittenden County** — 200 Industrial Drive, Marion, KY 42064 **Fulton County** - 215 Seventh Street, Fulton, KY 42041 - 70 Hickory Road, Mayfield, KY 42051 **Graves County Hickman County** — Library or Extension Office **Hopkins County** — 100 School Avenue, Madisonville, KY 42431 **Livingston County** — Library or Grand Rivers Community Building **Lyon County** - 301 Knob Street, Eddyville, KY 42038 Marshall County — 1074 Joe Creason, Benton, KY 42025 McCracken County — 4810 Alben Barkley Dr., Paducah, KY 42001 **Muhlenberg County** — 50 Career Way, Central City, KY 42330 **Todd County** - 804 S. Main St., Elkton, KY 42220

**Rana Sullivan** — (270) 709-7514 **Dorothy Cates** — (270) 365-2322 **Sabrina Tucker** — (270) 759-5525 **Tammy Maines -- (270) 534-3156 Gary Dawson** — (270) 707-3925 Cynthia Jenkins -- (270) 965-9435 **Gregg Hussey — (** 270) 472-2373 **Tammy Maines - (270) 534-3156** Rana Sullivan — (270) 709-7514 Kristie Buskov - (270) 824-1819 Daisy Eckels - (270) 928-3777 **Natalie McPherson - (270) 388-2158 Christina Ramage** — (270) 493-0390 Tammy Maines- (270) 534-3156 **Ashlee Gootee - (270) 338-2257 Gary Dawson -** (270) 707-3925 **Gary Dawson** — (270) 707-3925

- The Way, 197 Lafayette Rd, Cadiz, KY 42211

# **Free GED® Test Promotion**

## **Frequently Asked Questions (FAQ)**



#### 1. How does an individual enroll in Kentucky Adult Education?

Go to <a href="https://kyae.ky.gov">https://kyae.ky.gov</a> and click on "County Contacts" to find a KYSU center near you. The enrollment process consists of intake/registration and determination of skills eligibility. Program staff are available to support students academically and with other resources to ease their educational journey.

#### 2. Is an individual required to take the official GED° Ready test before the GED® exam?

Yes, all GED°-seekers are required to pass the GED Ready° Test in all four of the GED° subject areas, which include Mathematical Reasoning, Reasoning Through Language Arts, Social Studies, and Science. Local KYSU staff are ready to prepare students to take the GED° Ready test.

#### 3. Who qualifies for free GED° testing?

Eligible individuals taking their first GED° exam in any subject will qualify for free testing. Local KYAE staff will assist you with free GED° Ready testing and qualifications for free GED° testing. (GED° Testing Service offers discounts for retests in certain circumstances.)

#### 4. How do you schedule a GED° test?

Go to <a href="http://www.GED.com">http://www.GED.com</a> and create an account. Once you have passed a subject area GED° Ready test in Mathematical Reasoning, Reasoning Through Language Arts, Social Studies, or Science, you can schedule your corresponding GED° test. KYSU local program staff can help you create your account and pass the GED° Ready tests.

#### 5. How many Adult Education centers are in Kentucky?

A network of local KYAE providers offers services in all 120 counties. Go to <a href="https://kyae.ky.gov">https://kyae.ky.gov</a> and click on "County Contacts" to find a KYAE center near you.

#### 6. What services are offered through Adult Education?

#### **KYAE offers:**

- Free academic preparation for the GED° test,
- Transition to post-secondary education, and training/employment,
- Free GED Ready
   testing,
- English Language Acquisition, and
- College and career navigation/readiness is also available.

#### 7. Is enrollment in Adult Education required?

No, individuals may take the GED Ready° test at their own expense and then use the free GED° promo code online. However, program staff stand ready to support Kentuckians academically and with other resources to ease your educational journey. The KYAE enrollment process consists of intake/registration and determination of skills eligibility.

#### 8. What other agencies offer adult education/GED preparation courses?

KYAE awards state and federal funding through a periodic (eligibility required) process. Twenty-seven fiscal agents are funded in Kentucky; the majority are responsible for regional services.

9. What type of funding is being used for this promotion?

State funds have been earmarked for outreach and recruitment purposes.

10. How long will the promotion last?

The free GED° promotion lasts until funding is exhausted.

11. What barriers do individuals seeking GED° attainment often experience?

One barrier GED°-seekers may experience is the cost of the GED° test. (The GED° Ready test is free to eligible KYSU students.) This promotion helps remove at least one barrier that existing and potential students may experience. Other barriers may include work schedules and childcare for which KYSU College and Career Navigators provide support.

12. How many Kentuckians do not have a GED° or high school diploma?

According to the American Community Survey data, about 327,000 Kentuckians (ages 18-64) lack a high school credential.

13. At what age can someone drop out of high school?

Kentucky's compulsory attendance law requires students to stay in school until the age of 18.

14. What counties have the highest rate of individuals without a GED° credential?

The highest numbers of individuals without a GED° credential reside in 25 counties. Please reference the list below:

		High Need Counties	;	
Barren	Clay	Jefferson	McCracken	Whitley
Bell	Daviess	Jessamine	Perry	
Boone	<b>Fayette</b>	Kenton	Pike	
Bullitt	Floyd	Knox	Pulaski	
Campbell	Hardin	Laurel	Shelby	
Christian	Harlan	Madison	Warren	

15. What services do you offer for Kentuckians with disabilities who want to get their GED® credential?

Testing accommodations are available for the GED° test for those with documented disabilities. Individuals with documented disabilities should specify the need for accommodations under the personal information in their profile at their MyGED° account at <a href="www.GED.com">www.GED.com</a>. Test-takers should work directly with the accommodations team at the GED Testing Service° to apply for testing accommodations. With permission from the test-taker, the educator can be designated as an advocate and assist the test-taker with the accommodations request process. A test-taker who indicates that they require modifications on the GED° test will be presented with an option to select the extended time GED° test even if it has not yet been approved. When students who indicate they need to request modified testing conditions login to purchase the GED Ready° Practice Test, they will see a link asking if they need information about the GED Ready° Practice Test with extended time accommodations. Students who click on the link will be given a Customer Support phone number to call and order the appropriate test. The use of extended testing time on the GED Ready° Practice Test does not guarantee this accommodation will be approved for the GED° test. If additional accommodations are needed on the practice test, please email <a href="mailto:GED@ky.gov">GED@ky.gov</a> for guidance.





# Kentucky Office of Vocational Rehabilitation

The mission of the Office of Vocational Rehabilitation (OVR) is to assist Kentuckians with disabilities to achieve suitable employment and independence.

#### **CONSUMER SERVICES**

OVR provides vocational rehabilitation services needed to reach your vocational goal.

- Assessment to determine eligibility and vocational rehabilitation needs
- Counseling and guidance
- Vocational and other training services
- Supported employment
- Personal assistance services
- Interpreter and note taking services
- Telecommunications, sensory, and other technological aids and devices
- Rehabilitation technology
- Job placement and job retention services
- Employment follow-up and post-employment services

#### **EMPLOYER SERVICES**

OVR assists businesses in hiring, developing and keeping valued employees. We provide an array of services at no costs.

- Prescreening of applicants based on essential job requirements
- On-site job trainer and support services
- Job restructuring/work site adjustment
- Accessibility survey of complete work site
- Assistive technology; devices and specialized equipment
- Follow-up services

**ELIGIBILITY** 

WHERE

An OVR counselor will perform an assessment to determine eligibility for services. Once eligibility is determined, the counselor's role is to provide information, resources, guidance and counseling, and choices related to an individual's strengths, resources, priorities, concerns, capacities and abilities so the individual can prepare for and enter a job.

Offices are located throughout the state and an OVR counselor is assigned to every county. For more information, contact the offices listed below:

Madisonville 1071 Thornberry Drive Madisonville, KY 42431	Hopkinsville 110 Riverfront Drive Hopkinsville, KY 42240	<b>Paducah</b> 416 S. 6th Street Paducah, KY 42003
Phone 270-824-7549 Toll free 888-640-2713 Fax 270-824-7597	Phone 270-889-6509 Toll free 888-640-2410 Fax 270-886-9427	Phone 270-575-7000 Fax 270-575-7017



### Office of Vocational Rehabilitation

The Kentucky Office of Vocational Rehabilitation (OVR) assists Kentuckians with disabilities to achieve suitable employment and independence. We recognize and respect the contribution of all individuals as a necessary and vital part of a productive society.

- To assist Kentuckians with disabilities to achieve suitable employment and independence.
- We value the rights, merit and dignity of all persons with disabilities and the opportunity to pursue employment as an important aspect of a full and meaningful life.
- We value all staff, their individual talents, unique abilities and contributions to the agency's mission.
- We value collaborative efforts and partnerships, which support the agency's mission.

See the <u>directory local district office</u> directory to contact the office nearest you or call 800-372-7172 (V/TTY) for more information. The <u>Kentucky Education and Workforce Development Cabinet organizational chart</u> is also available for more information.

#### **Kentucky Office of Vocational Rehabilitation**

Central Office
Office of Vocational Rehabilitation
Mayo-Underwood Building
500 Mero Street
4th Floor NE
Frankfort, KY 40601
800-372-7172 (V/TTY)

#### Kentucky Assistive Technology Services (KATS) Network Advisory Board Seeks New Council Members

KATS Network is currently accepting applications from Individuals with Disabilities who use Assistive Technology, their Family Members, or Authorized Representatives.

If you are interested in applying to serve on the KATS Network Advisory Council to help provide guidance to the State on increasing the awareness and acquisition of Assistive Technology (AT) to the thousands of Kentuckians with disabilities who use or need AT, please contact us at (800) 327-5287. You can also visit our <u>Advisory Council</u> page for additional information.

Or, you may submit your application and resume directly to us by mail or email to <a href="mailto:lamesA.Brown@ky.gov">lamesA.Brown@ky.gov</a>. Please also review the Advisory Council's purpose and composition statement. The application and Advisory Council purpose and composition statement are available on the KATS Network website.

#### Disability Benefits 101 Calculator

We are pleased to announce the release of the new Kentucky Disability Benefits 101 site to the public. You can visit KY DB101 today to explore the new features, tools, and calculators and browse the content: <a href="https://ky.db101.org/">https://ky.db101.org/</a>

#### **DB101** provides:

- Information: Learn about benefits program and rules around work. Get answers to frequently asked questions. Find out how to avoid common pitfalls.
- Calculators: Get results tailored just for you that helps you plan and set goals for work. Get tips for success for your individual situation.
- Experts: Find answers to your questions. Connect to community resources. Get help understanding your next steps. DB101's Talk to an Expert connects you to a real person who can help with your situation.

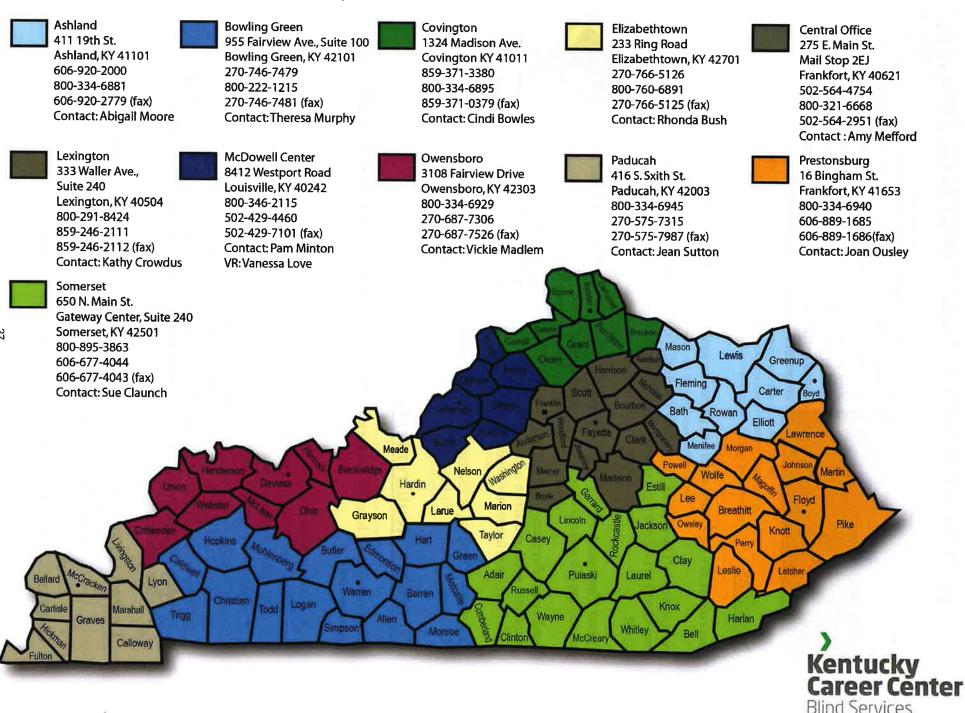
If you find something you don't understand or that appears to be incorrect, please use the Give Feedback link appearing in the right sidebar of each page, to tell us what you saw and what you expected to see instead. We will keep a close eye on the feedback.

#### **Ouestions/Comments**

If you are a current consumer and have questions or concerns regarding the services you are receiving, please contact the branch manager at your local district office.

https://kcc.ky.gov/Vocational-Rehabilitation/Pages/default.aspx

## Kentucky Office for the Blind locations



# Employment & Training Program

Kentucky
Farmworker
Programs

Providing eligible Migrant and Seasonal Farmworkers with education assistance and job training to achieve self-sufficiency since 1977.

Funded by the National Farmworker Jobs Program

Administered by the U.S. Department of Labor

#### **OUR SERVICES**

- Recruitment
- Assessment
- Direct Placement
- Supportive Services
- Training

### **ELIGIBILITY REQUIREMENTS**

- U.S. citizen or legally authorized to work in the U.S.
- Employed in an agricultural job recognized by the U.S.
   Department of Labor within the past 24 months.
- For complete requirements, please visit our website.

#### **CONTACT US:**

#### **Katrina Croom**

kcroom@kyfarmprograms.com Phone: 502-764-1264

#### **West Kentucky Service Areas:**

Ballard, Caldwell, Calloway, Carlisle, Christian, Crittenden, Fulton, Graves, Hickman, Hopkins, Livingston, Lyon, Marshall, McCracken, Muhlenburg, Todd, and Trigg counties

Training funds through this program supports the responses to unemployment and underemployment experienced by agricultural workers, by offering educational assistance, short-term certificate programs, job training, and/or career placements.

Training funds assist farm workers with tuition, books, tools/equipment, or provides a stipend of class attendance.

Main Office

270-782-2330



We are committed to helping all Kentuckians better understand their options and get the information needed to make the best choices about health insurance.

Many times dealing with health insurance questions and issues can be complicated, confusing and scary. This site allows you to research and identify information that may be helpful to you in dealing with health insurance questions and issues.

#### Additional Helpful Pages:

- Looking for Health Insurance will walk you through your options from looking for health insurance in the individual marketplace to governmentassisted programs to free clinics and other assistance.
- Losing Group Coverage identifies your COBRA and state continuation benefits and options if you have or will be losing your employer-sponsored health insurance benefits.
- Government Assistance Insurance Programs indentifies options that might be available to you from programs sponsored by the federal and state government.
- Free Clinics & Other Assistance provides links to websites that might assist with medical and financial assistance.
- Children & Young Adults provides information about health insurance for children and young adults up to the age of 26.
- Seniors & Medicare describes options for senior adults and those individuals
  who are seeking additional information about Medicare or Medicare
  Advantage plans.
- Benefit or Service Denied Appeals Process identifies information to help you if your health insurer has denied a claim or coverage.
- Forms & Documents lists various types of information that might be helpful to you in a single organized manner.

#### Who We Are

The Kentucky Department of Insurance regulates the Commonwealth's insurance market, licenses agents and other insurance professionals, monitors the financial condition of companies, educates consumers to make wise choices, and ensures Kentuckians are treated fairly in the marketplace

Our Mission: We promote sound, competitive insurance markets; protect the public through effective enforcement and regulations; and empower the public through outreach and education.

Thank you for visiting our website. We welcome your input and suggestions.

#### Contact

Department of Insurance 800-595-6053 (Toll Free) 502-564-3630 (Telephone) ♥ 500 Mero Street, 2 SE 11, Frankfort, KY 40601

#### Navigation

Consumers Insurers Search Options Contact Licensees
Our Divisions
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# **Kentucky Local Health Department Listing**

#### **Pennyrile Counties**

#### **Caldwell County**

600 South Jefferson Street Princeton, KY 42445 Phone: 270-365-6571

Fax: 270-365-3145

#### **Christian County**

1700 Canton Street P.O. Box 647 Hopkinsville, KY 42240

Phone: 270-887-4160 Fax: 270-887-4165

#### **Crittenden County**

190 Industrial Dr. P.O. Box 392 Marion, KY 42064

Phone: 270-965-5215 Fax: 270-965-9078

#### **Hopkins County**

412 North Kentucky Avenue P.O. Box 1266 Madisonville, KY 42431

Phone: 270-821-5242 Fax: 270-825-0138

#### **Livingston County**

124 State Street
P.O. Box 128
Smithland, KY 42081
Phone: 270-928-2193

Fax: 270-928-2098

#### **Lyon County**

211 W. Fairview Ave P.O. Box 96 Eddyville, KY 42038 Phone: 270-388-9763

Fax: 270-388-5941

#### **Muhlenberg County**

105 Legion Drive P.O. Box 148 Central City, KY 42330

Phone: 270-754-3200 Medical Fax: 270-757-9855

Administrative Fax: 270-754-5149

#### **Todd County Health Department**

205 McReynolds P.O. Box 305 Elkton, KY 42220 Phone: 270-265-2362

Fax: 270-265-0602

#### **Trigg County**

196 Main Street P.O. Box 191

Cadiz, KY 42211 Phone: 270-522-8121 Fax: 270-522-5384

#### **Purchase Counties**

#### **Ballard County**

198 Bluegrass Drive LaCenter, KY 42056 Phone: 270-665-5432 Fax: 270-665-9166

#### **Calloway County**

602 Memory Lane Murray, KY 42071 Phone: 270-753-3381 Fax: 270-753-8455

#### **Carlisle County**

62 John Roberts Drive P.O. Box 96 Clinton, KY 42031 Phone: 270-628-5431 Fax: 270-628-3811

#### **Fulton County –Fulton City**

350 Browder Street Fulton, KY 42041 Phone: 270-472-1982 Fax: 270-472-2553

#### Fulton County - Hickman City

402 Troy Street Hickman, KY 42050 Phone: 270-236-2825 Fax: 270-236-2230

#### **Graves County**

416 Central Avenue Mayfield, KY 42066

Phone: 270-247-3553 Fax: 270-247-0391

#### **Marshall County**

267 Slickback Road Benton, KY 42025 Phone: 270-527-1496 Fax: 270-527-5321

#### **Hickman County**

370 S. Washington Street Clinton, KY 42031 Phone: 270-653-6110 Fax: 270-653-6523

#### **Paducah-McCracken County**

916 Kentucky Avenue P.O. Box 2597 Paducah, KY 42002-2597 Phone: 270-444-9631

Fax: 270-442-8769

Home

Contact Us

En Español

Healthy Smiles -

**KCHIP** 

Am I Eligible?

What Is Covered?

How Do I Apply?

Healthy Smiles Ky.

Contact Information

#### What is KCHIP?

The Kentucky Children's Health Insurance Program (KCHIP) is free health insurance for children younger than 19 without health insurance. Children in families with incomes less than 213 percent of the federal poverty level are eligible.

A family is considered a child or children and the natural, adoptive or step parents residing in a household. Due to changes in the Affordable Care Act, effective Jan. 1, 2014, KCHIP eligibility is determined using the Modified Adjusted Gross Income and family size based on the tax filing unit of the household.

We know your children's health is important to you, but you may be facing barriers to health care access, like cost or lack of coverage through your employer. Whatever the reason, your family may qualify for coverage through KCHIP.

Children need health insurance. If you think your children may qualify, apply today.

# How Do I Apply? Where can I get an application?

- 1. Download a paper application at: <a href="www.benefind.ky.gov/general/Hardcopy/Application">www.benefind.ky.gov/general/Hardcopy/Application</a>
  Make sure to print your completed application.(en Español)
- 2. Apply online through Benefind at <a href="https://benefind.ky.gov/">https://benefind.ky.gov/</a>
- 3. Call toll-free 1-844-407-8398 to request an application.
- 4. Pick up an application at any local health department, doctors' offices, hospitals, pharmacies and schools.
- 5. Request an application packet online at www.kyhbe.ky.gov/#

For help filling out your application, call toll-free 1-855-4kynect (459-6328) or contact us by e-mail at <a href="mailto:chfshbecomments@ky.gov">chfshbecomments@ky.gov</a>. If you prefer, visit your local <a href="mailto:Department for Community Based Services">Department for Community Based Services</a> Office to apply for KCHIP. Be sure to take all required information and documentation with you.

#### **KCHIP** covers:

- Doctor visits
- Dental care
- Hospitalization
- Outpatient hospital services
- Psychiatrists
- Laboratory tests and X-rays
- Vision exams
- Hearing services
- Mental health services
- Prescription medicines

#### Children can also get:

Glasses
Immunizations \*
Well-Child Check-ups
Physical Therapy
Speech Therapy
And Many other services

#### **Premium Assistance Under Medicaid and the Children's Health Insurance Program (CHIP)**

If you or your children are eligible for Medicaid or CHIP and you're eligible for health coverage from your employer, your state may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren't eligible for Medicaid or CHIP, you won't be eligible for these premium assistance programs but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit www.healthcare.gov.

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial 1-877-KIDS NOW or www.insurekidsnow.gov to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren't already enrolled. This is called a "special enrollment" opportunity, and you must request coverage within 60 days of being determined eligible for premium assistance. If you have questions about enrolling in your employer plan, contact the Department of Labor at www.askebsa.dol.gov or call 1-866-444-EBSA (3272).

You may be eligible for assistance paying your employer health plan premiums. The list of states is current as of January 31, 2018. Contact your State for more information on eligibility -

#### **KENTUCKY – Medicaid**

Website: <a href="http://chfs.ky.gov/dms/default.htm">http://chfs.ky.gov/dms/default.htm</a>

Phone: 1-800-635-2570

To see if any other states have added a premium assistance program since January 31, 2018, or for more information on special enrollment rights, contact either:

U.S. Department of Labor Employee Benefits Security Administration Centers for Medicare & Medicaid Services www.dol.gov/agencies/ebsa 1-866-444-EBSA (3272)

U.S. Department of Health and Human Services www.cms.hhs.gov 1-877-267-2323, Menu Option 4, Ext. 61565

#### **Paperwork Reduction Act Statement**

According to the Paperwork Reduction Act of 1995 (Pub. L. 104-13) (PRA), no persons are required to respond to a collection of information unless such collection displays a valid Office of Management and Budget (OMB) control number. The Department notes that a Federal agency cannot conduct or sponsor a collection of information unless it is approved by OMB under the PRA, and displays a currently valid OMB control number, and the public is not required to respond to a collection of information unless it displays a currently valid OMB control number. See 44 U.S.C. 3507. Also, notwithstanding any other provisions of law, no person shall be subject to penalty for failing to comply with a collection of information if the collection of information does not display a currently valid OMB control number. See 44 U.S.C. 3512.

The public reporting burden for this collection of information is estimated to average approximately seven minutes per respondent. Interested parties are encouraged to send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Employee Benefits Security Administration, Office of Policy and Research, Attention: PRA Clearance Officer, 200 Constitution Avenue, N.W., Room N-5718, Washington, DC 20210 or email ebsa.opr@dol.gov and reference the OMB Control Number 1210-0137.



#### **Nutrition Assistance**

SNAP provides nutrition benefits to supplement the food budget of needy families so they can purchase healthy food and move towards self-sufficiency.

Am I Eligible?

**Frequently Asked Questions** 



#### HealthCare.gov Open Enrollment is extended until 3:00AM EST December 18, 2019.



Please tell us if you need assistance because you do not speak English or have a disability. Free language assistance and/or other aids and services are available upon request. To receive free interpreter services, call 1-866-291-8931. For other assistance, call 1-855-306-8959 or (TTY) 1-800-627-4720.

#### Welcome to benefind

benefind allows Kentucky's families to easily access public assistance benefits and information 24/7 through an online application and account. The goal of Kentucky's public assistance programs is to build strong families and obtain services such as food, cash and medical assistance to become self-sufficient. You can use benefind from any computer that has internet access.

#### **Check for Eligibility**

Let's Get Started

When you submit your application or report a change, the information will be sent to the Department for Community Based Services (DCBS) for processing. An interview may be needed to obtain any other information needed to determine your eligibility.

#### **Assistance Programs**

 Supplemental Nutrition Assistance Program (SNAP) helps individuals and families stretch their food budget and buy healthy foods.

#### **SNAP Overview**

- Kentucky Transitional Assistance Program (KTAP) provides cash assistance to families with children to help pay for basic needs such as rent, utilities, and other household expenses.
- Medicaid offers assistance to help cover costs for needed medical care including preventive health care.
- Child Care Assistance Program offers assistance to working families to pay for Child Care services.
- Kentucky Integrated Health Insurance Premium Payments Program (KI-HIPP) – offers employees reimbursement for premiums paid for employer sponsored health insurance, including Retiree Health/COBRA/United Mine Workers Insurance, if found cost-effective to the Commonwealth.

#### How can benefind help me?

Through benefind, individuals and families can:

- Create a Citizen account to access all of benefind's features
- Prescreen to determine if you and your family may be eligible for benefits
- · Start an application for benefits
- Access and review basic information about your benefits
- · Report changes to your benefit case
- Submit requested verification documents, and
- View all electronic notices and correspondence related to your case.

If you do not want to utilize benefind, you may also make an application or report a change by:

Contact the DCBS Family Support Call Center at 1-855-306-8959

Mail or fax a hardcopy application to

DCBS Family Support P.O. Box 2104 Frankfort KY 40602 Fax Number: 502-573-2007

Click <u>here</u> if you would like to get help from people in Kentucky trained to help you enroll.

If you are applying for SNAP, KTAP or Medicaid benefits on behalf of someone else, click on this button

#### Let's Get Started

If you want to search for child care providers, click on the below button

#### **Child Care Providers**

Need to reprint your Form1095B? You can access your Form through 1095B Portal without needing an account. You will be asked some questions before viewing your Form in order for us to confirm your identity.

Get Form 1095B



#### Cabinet for Health and Family Services

Executive

Health and Family Services

Visit Website (https://chfs.ky.gov/Pages/index.aspx)

address

275 E. Main St.

Frankfort, KY 40621

Get Directions (https://maps.google.com/?saddr=Current+Location&daddr=275 E. Main St.+Frankfort+KY+40621)

phone

(502) 564-5497

social profile

3 (/Pages/Activity-Stream.rss?startDate=&endDate=&agencies=&topics=FAMILY&searchText=&displayType=PressAndEvents)

#### **About**

The Cabinet for Health and Family Services is the state government agency that administers programs to promote the mental and physical health of Kentuckians and support Kentucky's families.

#### Services

#### Child Support Customer Service Website

Parents and Guardians can access information about their child support cases, including payments, using this service provided by the Cabinet for Health and Family Services.

#### Kentucky Health Benefit Exchange

Benefind allows Kentucky's families to easily access public assistance benefits and information 24/7 through an online application and account.

>

#### **Obtain Vital Records**

Request Birth, death, marriage, and divorce certificates online.

#### Ombudsman Feedback Form

Submit questions or complaints about any of the programs administered by the Cabinet for Health and Family Services.

#### Substance Abuse Treatment Directory

Find local substance abuse treatment services.

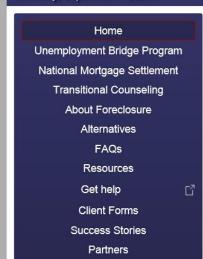
https://chfs.ky.gov/Pages/index.aspx





Thursday, September 14, 2017

Login



#### Welcome

Welcome to the Kentucky Homeownership Protection Center (Protection Center), the only statewide assistance program created by the Kentucky state government. Every Kentuckian who clicks on the "Get Free Help" button or calls the toll-free number, will have access to free financial counseling. Some Kentuckians may be eligible for free legal advice through the Protection Center's partnership with Legal Aid.

If you are currently delinquent on your home loan or in danger of becoming delinquent, do not risk losing your home. Options are available. Click on the [3] Get Help button or call the toll free number to schedule an appointment.



Unemployed? We can pay your mortgage.

Struggling to pay your mortgage for any reason other than unemployment?

Are you leaving your house due to short-sale, deed-in-lieu of foreclosure, or foreclosure?



The worst thing you can do is nothing!

Get Help or call (866) 830-7868 toll-free in Kentucky!



# Are you a Displaced Homemaker?

A Displace Homemaker is an individual who has been dependent on the income of another family member but is no longer supported by that income and is unemployed or underemployed and is experiencing difficulty in obtaining or upgrading employment.

# You may be eligible for ...

- » Career pathway development and counseling
- » Help applying for jobs with interview preparation, resume and cover letter writing
- » Job search strategies, readiness, and referrals
- » Career and computer workshops
- » Information about training and educational services
- » Referrals to services, such as childcare, medical, housing, transportation, financial literacy needs





Contact your local Career Center for additional information!

american **job**center

Kentucky Career Center West Kentucky Workforce

Department of Veterans Affairs	VA BENEFITS IN I	BRIEF	
BENE	FITS	WHERE TO APPLY	
<ul> <li>Compensation. VA can pay you monthly compensation of your military service.</li> <li>Pension. VA can pay you a pension if you are a very permanently and totally disabled or are 65 or older.</li> </ul>	wartime veteran with limited income and you are	Any VA Office or call 1-800-827-1000 or visit www.va.gov	
Education and Training			
<ul> <li>Montgomery GI Bill. Persons who first entered a to an education fund are generally eligible. Some separated under special programs are also eligible reservists and National Guard members.</li> <li>Reserve Educational Assistance Program (REA)</li> </ul>	Vietnam Era veterans and certain veterans e. The bill also includes a program for certain	Any VA Office or call	
were activated under Federal authority for a conti or more after September 11, 2001.		1-888-442-4551 or visit	
<ul> <li>Post-9/11 GI Bill. Available to those who served and fees up to the most expensive, public, in-state housing allowance, and a stipend for books and structure servicemembers to transfer benefits to a spouse of Survivors' &amp; Dependents' Educational Assista</li> </ul>	e undergraduate program rate, provides a monthly upplies. It also provides an option for r child.	www.va.gov	
certain disabled or deceased veterans.			
The Vocational Rehabilitation & Employment Sevaluation, counseling, training, employment, and service-connected disabled veterans. Vocational a evaluation of abilities, aptitudes, and interests are Counseling, assessment, education programs and available to the spouse and children of totally and to the surviving spouse and children of certain ve Vocational training and rehabilitation services are having one or both parents who served in the Repserved in certain military units, in or near the den September 1, 1967, and August 31, 1971.	Service provides outreach, motivation, dother rehabilitation services to and educational counseling, as well as the provided to veterans and servicepersons. in some cases, rehabilitation services are depermanently disabled veterans as well as terans. It is available to children with spina bifidation bublic of Vietnam during the Vietnam War, or	Any VA Office or call 1-800-827-1000 or visit <u>www.va.gov</u>	
Home Loan Guaranty		Any VA Office or call	
VA guarantees loans to eligible servicemembers, spouses to purchase a home, condominium or ma The loans are actually made by private lenders bu will not require any down payment.	nufactured home, and for refinancing purposes.	1-800-827-1000 or visit www.va.gov	
Dependents' and Survivors' Benefits			
Disability and Indemnity Compensation (DIC)     Servicemembers who died on active duty     Veterans who died from service-related disable. Certain veterans who were being paid 100%     Death Pension is payable to some surviving spous The benefit is based on financial need.     VA Civilian Health and Medical Program (CHA for eligible dependents and survivors of certain veters.)	VA disability compensation at time of death es and children of deceased <i>wartime</i> veterans.  AMPVA) shares the cost of medical services	Any VA Office or call 1-800-827-1000 or visit <u>www.va.gov</u>	
Medical Treatment			
<ul> <li>Hospital, outpatient medical, dental, pharmacy an</li> <li>Domiciliary, nursing home, and community-base</li> <li>Sexual trauma counseling</li> <li>Specialized health care for women veterans</li> <li>Health and rehabilitation programs for homeless</li> </ul>	d residential care	Any VA Medical Facility or call 1-877-222-8387 or visit <u>www.va.gov</u>	

BENEFITS (Continued)	WHERE TO APPLY			
MEDICAL TREATMENT (Continued)				
<ul> <li>Readjustment counseling</li> <li>Alcohol and drug dependency treatment</li> <li>Medical evaluation from military service exposure to Agent Orange, radiation, or other environmental hazards, including service in the Gulf War</li> <li>Combat Veterans - VA provides free health care for veterans who served in a theater of combat operations after November 11, 1998, for any illness possibly related to their service in that theater. Time Limits - You have five years from date of discharge from active duty, if you were discharged from active duty on or after January 28, 2003. You have until January 27, 2011, if you were discharged from active duty before January 28, 2003, and were not enrolled as of January 28, 2008.</li> </ul>	Any VA Medical Facility or call 1-877-222-8387 or visit www.va.gov			
LIFE INSURANCE				
<ul> <li>Servicemembers' Group Life Insurance (SGLI) is low-cost life insurance for servicemembers (active duty and reservists). It is available in \$50,000 increments up to a maximum of \$400,000. SGLI coverage begins when you enter service or change duty status and expires 120 days after you get out of the service. Totally disabled members can apply for up to two years of free SGLI coverage following discharge.</li> <li>Traumatic Injury Protection under Servicemembers' Group Life Insurance (TSGLI) is a traumatic injury protection rider under Servicemembers' Group Life Insurance (SGLI) that provides for payment to any member of the uniformed services covered by SGLI who sustains a traumatic injury that results in severe losses. TSGLI is retroactive for members who sustain a qualifying loss as a direct result of injuries incurred on or after October 7, 2001, through November 30, 2005, in Operation Enduring Freedom or Operation Iraqi Freedom, regardless of whether they had SGLI coverage. TSGLI pays a benefit of between \$25,000 and \$100,000 depending on the loss directly resulting from the traumatic injury. In order for a veteran to qualify for a TSGLI payment, they must have incurred a qualifying loss as a result of a traumatic event that occurred while they were in service.</li> <li>Veterans' Group Life Insurance (VGLI) is lifetime renewable term life insurance for veterans. It is available in \$10,000 increments up to \$400,000 but not for more than the amount of SGLI coverage you had in force at the time of your separation, no health questions are asked. Thereafter, you have one year to apply but must be in good health. Those on the two-year disability extension are automatically converted to VGLI at the end of the two-year period.</li> <li>Family Servicemembers' Group Life Insurance (FGLI) is life insurance that automatically covers the spouse and children of servicemembers insured under SGLI. Spousal coverage is available up to a maximum of \$100,000, but may not exceed the servicemember's coverage amount. Depen</li></ul>	Any VA Office or call 1-800-419-1473 or visit www.va.gov			
<ul> <li>Service-Disabled Veterans Insurance, also called "RH" insurance, is life insurance for veterans who receive a service-connected disability rating of 0% or more from the Department of Veterans Affairs. S-DVI provides a maximum of \$10,000 of basic coverage. If your premium payments for the basic policy are waived due to total disability, then you may be eligible for a supplemental policy of up to \$20,000. You must apply within two years from the date you are notified of your service-connected disability for basic coverage.</li> <li>Veterans Mortgage Life Insurance (VMLI) is a life insurance program that provides coverage on the home mortgages of severely disabled veterans who receive a Specially-Adapted Housing grant. VMLI provides a maximum of \$90,000 of mortgage insurance payable directly to the mortgage lender for an outstanding mortgage. Coverage is available on new, existing, refinanced, and second mortgages.</li> </ul>	Any VA Office or call 1-800-669-8477 or visit www.va.gov			
Burial Benefits				
<ul> <li>Headstone or Marker. VA can furnish a monument to mark the grave of an eligible veteran.</li> <li>Presidential Memorial Certificate (PMC). VA can provide a PMC for eligible recipients.</li> <li>Burial Flag. VA can provide an American flag to drape an eligible veteran's casket.</li> <li>Reimbursement for Burial Expenses. Generally, VA can pay a burial allowance of \$2,000 for veterans who died of service-related causes. For certain other veterans, VA can pay \$300 for burial and funeral expenses and \$762 (this amount can vary slightly depending on veteran's date of death) for a plot .</li> <li>Burial in a VA National Cemetery. Most veterans and some dependents may be buried in a VA national cemetery.</li> </ul>	Any VA Office or call 1-800-827-1000 or visit <u>www.va.gov</u>			
Eligibility Requirements and Time Limits Each benefit has its own eligibility requirements and tim in the "Where to Apply" column for specific information.  VA FORM 21-0760, NOV 2017	e limits. Contact the VA offices			



# AFFORDABLE CONNECTIVITY PROGRAM

#### WHAT IS IT?

The Affordable Connectivity Program is an FCC program that helps connect families and households struggling to afford internet service.

#### The benefit provides:

- Up to \$30/month discount for internet service;
- Up to \$75/month discount for households on qualifying Tribal lands; and
- A one-time discount of up to \$100 for a laptop, desktop computer, or tablet purchased through a participating provider.

#### WHO IS ELIGIBLE?

A household is eligible for the Affordable Connectivity Program if the household income is at or below 200% of the Federal Poverty Guidelines, or if a member of the household meets at least one of the criteria below:

- Participates in any of the following assistance programs: SNAP, Medicaid, Federal Public Housing Assistance, Veterans Pension or Survivor Benefits, SSI, WIC, or Lifeline;
- Participates in any of the following Tribal specific programs: Bureau of Indian Affairs General Assistance, Tribal TANF, Food Distribution Program on Indian Reservations, or Tribal Head Start (income based);
- Participates in the Free and Reduced-Price School Lunch Program or the School Breakfast Program, including through the USDA Community Eligibility Provision;
- Received a Federal Pell Grant during the current award year; or
- Meets the eligibility criteria for a participating broadband provider's existing low-income internet program.

#### TWO STEPS TO ENROLL

1

Go to **AffordableConnectivity.gov**to submit an application or
print a mail-in application

2

Contact your preferred participating provider to select an eligible plan and have the discount applied to your bill.

Some providers may have an alternative application that they will ask you to complete.

Eligible households must <u>both</u> apply for the program <u>and</u> contact a participating provider to select a service plan.

#### **LEARN MORE**



Call 877-384-2575, or



Visit fcc.gov/acp

