

MINUTES
PENNYRILE AREA LONG-TERM OMBUDSMAN
ADVISORY COUNCIL/QUARTERLY TRAINING
December 7, 2017

The Pennyrile Area Long-Term Ombudsman Advisory Council meeting/Quarterly training was held December 7, 2017 at Pennyrile Area Development District, Hopkinsville, KY.

The following Council members were present and a quorum was established per the bylaws.

COUNCIL MEMBERS

Anita Simmons
Nell Ritzheimer
Margaret Gilland

Christian County
Christian County
Crittenden County

VISITORS:

CALL TO ORDER:

Cindy Tabor determined that there was not a quorum and the Ombudsman meeting was called into session.

MINUTES:

A motion was made and seconded to approve the September 7, 2017 minutes as printed. The motion carried.

OLD BUSINESS:

There was no old business.

NEW BUSINESS:

Cindy Tabor reported on the first quarter of FY'18 for the LTC Ombudsman Program. Cindy mentioned that the Pennyrile Ombudsman serves the nine county Pennyrile region with 32 facilities and 2,566 beds. Cindy stated that the primary role of the Ombudsman is to advocate, empower, encourage and educate residents in nursing facilities. Cindy stated that 100 facility visits were completed and that the LTC Ombudsman office received 107 complaints and discussed the top three, environment, choice and care. She reported that the LTC Ombudsman office provided 321 consults to individuals and facilities. Cindy mentioned that the LTC Ombudsman office participated in 39 facility surveys and attended 12 resident council meetings. Cindy stated that the LTC Ombudsman office is in need of volunteers, friendly visitors and certified ombudsman volunteers. She provided information on a training that will be held on January 24, 2018 at the PADD Office for new volunteers.

Cindy provided information on the 2017 Forgotten Angel Project. She reported that project provides Christmas to residents in personal care homes who have no family. She stated that

228 angels were placed on the tree and that there are 65 angels left to be adopted. Cindy discussed the items needed and stated that next week is the deadline to have all items turned in.

Cindy reported that she had attended the annual National Consumer Voice Conference in Washington, D.C. on November 5-8. She stated that the conference was very beneficial. Cindy reviewed the assistive technology devices and strategies hand-out with council members.

With no further business, a motion to adjourn was made, seconded and approved. Meeting adjourned.