

# Peeps Volunteer Training Video Transcript (English)

## [Intro: Thank You]

Thank you so much for serving in Peeps! Peoples Church is incredibly grateful to have you as part of this team. It's an honor to watch God working through your lives, and we can't wait to see what He continues to do.

I want to take a few moments to share some key things to remember as you serve. These basics help us create a safe, loving, Christ-centered environment for every child who walks through our doors. Families are trusting us with their little ones—and that's a big deal.

I'll be using the word “*grownup*” to refer to the adult who brings the child. That might be a parent, grandparent, or other family member—so we never want to assume. Let's do everything we can to make each child and grownup feel welcomed, valued, and cared for.

Let's get started!

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## #1 — Be Friendly

Greet every child and grownup warmly as they arrive and when they leave. Let them know you're genuinely excited they're here. We get to be the hands and feet of Jesus—what an amazing opportunity!

A smile goes a long way. At pickup, share a positive “God moment” from that child's day. We want families leaving with joy in their hearts and smiles on their faces.

Remember: Drop-off and dismissal are not the times to share challenges or negative reports. If a child had a hard day or you encountered an issue, share that privately with Pam Guynn or Kristan Sanborn. They will follow up with the family and support you.

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## #2 — Be On Time

Timeliness sets the tone. We begin welcoming kids **15 minutes before service starts**, so be in your room and ready by then.

- **9:30 AM service** — Arrive at 8:50 AM for Team Huddle & Prayer, then head to your classroom.
- **11:15 AM service** — Arrive at the class by 10:55 AM to ensure a smooth handoff as kids transition from earlier classes. You're also welcome to join the 8:50 AM huddle. We want you there!

**Door Duty:**

As kids arrive, One adult should be at the door greeting every child and grownup as they enter. The other team members should immediately engage with the child—play, talk, and help them settle in.

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**#3 — Engage with the Kids**

Kids are our top priority—they are the reason we're here. Engage intentionally, keep conversations Christ-centered, and limit adult-to-adult chatting during class.

That means:

- **No phones**
- **No outside tasks**
- **No distractions**
- **No Photos. Please do not take pictures of the kids and post them on any social media platforms.**

Sit with them, play with them, pray with them, and be fully present. Know what's happening in the room at all times.

If a child is struggling and may need their grownup, contact Pam or Kristan before getting the child's adult. If a text is needed, include your name, the child's name, and a short explanation. Don't let a child cry or scream for an extended period—it can affect the whole room and future interactions.

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**#4 — Dismissal**

Dismissal is a high-safety moment. One person must remain at the door at all times, keeping it closed so no child runs out.

Always check that the grownup's name tag matches the child's tag—no exceptions. If there's a missing tag or uncertainty, get Pam Gynn or Kristan Sanborn.

Make sure kids leave with their belongings and any crafts they made—these help spark conversations at home.

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**#5 — Room Assignments**

Children should stay in their assigned, age-appropriate rooms. This allows us to minister effectively and keep activities developmentally appropriate.

If a grownup questions the assignment, kindly explain and involve Pam or Kristan if needed. Always be gracious and remember—we want the best experience for the child.

Do not combine rooms during a service. If your room has no children, stay put until you receive instructions. We always need at least **two team members per room**, and rooms must never be left empty. Be flexible—Pam or Kristan may reassign you.

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## #6 — Room Expectations

### Babies & Preschool

- Be attentive at all times.
- Engage during crafts, coloring, and play.
- Pray with the kids.
- Teach the lesson and make it your own.
- Help with the Faith Verse, worship time and Faith Fact.
- All materials, lessons, videos, and songs will be ready for you.
- Share something positive with the grownup at pickup:
  - “Today Paisley prayed, and it was beautiful.”
  - “Isaac was such a great helper today.”
  - “It was such an honor to hold Rylee—she’s so sweet.”

**Diaper changes:** Gloves on. Female adults only. For extra messy situations, text the grownup to assist.

**Bathroom help:** Use the Early Childhood bathroom. Never enter the stall with a child. You may help wash hands or assist with undoing a button, only if the child needs help. **Do this with another team member present.** Never be alone in the restroom.

**End of service:** Clean up the room and remove all used diapers to the janitor closet.

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### Elementary

- Be attentive and present.
- Interact and have fun with the kids.
- Be prepared—know your speaking parts. You can make the script your own. A backup script is in the stage binder.
- Redirect disruptions gently. Use stuffed animals as a fun way to keep kids engaged—invite them to help the animal “pay attention.”

- Restroom: Escort the child, wait outside the door, and only take them if it's urgent. Try to encourage waiting until the service is over.
  - Dismissal: Grownups enter through one door and exit through another for smooth traffic flow and safety checks.
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**[Closing]**

Thank you again for being part of Peeps. Your love, commitment, and faithfulness are making a real, eternal impact.

My prayer for you is that God does incredible things in your life as you give to His kids. He knew each of them before they were born, and His thoughts toward them are precious.