

**Position**: Volunteer Client Advocate

Ministry Purpose: In accordance with Luke 10:1-2, the Client Advocate Volunteer is responsible for sharing God's Truth and speaking into the client's emotional, spiritual, and social brokenness. This position shares in compassion offering hope and help to anyone facing an unplanned pregnancy or who may be considering abortion by providing them with realistic alternatives and Christ-centered support. She should also seek to be a role model in attitude, speech, and actions in her consistent daily walk with Jesus Christ. She should be prepared to explain the center's religious beliefs and practices to all visitors and callers. And she should be prepared to provide resources and assistance consistent with the center's Statement of Faith and Mission Statement, to all those who inquire.

Reports to: Client Services Manager

**Essential Duties and Responsibilities:** Consistent with the above-described ministry requirements, the following constitute the major responsibilities of the Client Advocate:

- Assess client needs through personal one-to-one dialogue and information gathered through the client intake forms
- Provide holistic care to clients relating to their spiritual and emotional health
- Communicate effectively with clients to address their needs
- Provide appropriate referrals for community related resources and services
- Provide accurate abortion information to client so they can make a well-informed decision about their pregnancy
- Other duties as assigned

## **Primary Qualifications:**

- Is a committed Christian who demonstrates a personal relationship with Jesus Christ as Lord and Savior
- Demonstrates strong leadership by maintaining personal, professional, and spiritual health while encouraging/enabling others to do so
- Has knowledge of pro-life issues, pregnancy, parenting and community resources
- Is willing to relate to and respect all clients equally, without bias
- Exhibits a sincere desire to minister to women and families involved in an unplanned pregnancy
- Committed to Client Advocate Training for 6-8 weeks followed with shadow training on a weekly basis
- Committed to serve as a Client Advocate for at least 1 (one) year
- Able to find a replacement PPS advocate who can fill in when schedule conflicts occur
- Is willing to share the good news of the Gospel in love and compassion for the lost
- Committed to sexual purity, abstinent if single, and faithful to their spouse if married
- Is willing to take ownership and responsibility for the PPS ministry as an extension of the Body of Christ in our community
- Is willing to allow their life to be transformed by the Lord as they serve at PPS



## General Qualifications:

- Exhibits a strong commitment and dedication to the sanctity of all human life
- Faithfully attends church and is in fellowship with other believers
- Fully agrees with the PPS Mission Statement, Statement of Principle, Statement of Faith, and all Policies and Procedures set forth by the Board of Directors of PPS
- Respects and complies with all confidentiality policies of PPS and state and federal laws concerning confidentiality
- Carries out all job responsibilities under the general supervision of the Client Services Manager
- Demonstrates strong interpersonal and team unity skills
- Is at least 21 years of age
- Is willing to help educate and inform clients of their rights, responsibilities, and pregnancy options shared in love