

Policies sold by phone only; 866-884-3556

Pre-purchase verbal: The following disclosure must be read when offering Allianz travel insurance in person or over the phone, and the customer must answer "Yes" to the question before completing the sale:

The Israel-Hamas war is a known event as of October 7, 2023. Please note that benefits apply only for covered reasons indicated in your plan documents, and all plans have an exclusion for losses resulting directly or indirectly from war, acts of war, and known or foreseeable events. If you are planning to travel to Israel or the surrounding areas, please be advised that any loss or other claims directly or indirectly related to war, any act of war, or any known or foreseeable event are not covered under your travel insurance plan. Please refer to your plan documents for details on your benefits and the terms, conditions, and exclusions that apply. Do you understand these exclusions and still wish to proceed with purchasing travel insurance?

Pre-purchase email: The following disclosure must be sent via email (either copy/pasted as part of a travel booking confirmation or sent separately) when communicating with a customer who is being offered Allianz travel insurance on a booking:

The Israel-Hamas war is a known event as of October 7, 2023. Please note that benefits apply only for covered reasons indicated in your plan documents, and all plans have an exclusion for losses resulting directly or indirectly from war, acts of war, and known or foreseeable events. If you are planning to travel to Israel or the surrounding areas, please be advised that any loss or other claims directly or indirectly related to war, any act of war, or any known or foreseeable event are not covered under your travel insurance plan. Please refer to your plan documents for details on your benefits and the terms, conditions, and exclusions that apply.

Post-sale AGA activities: AGA will perform the following activities for completed sales:

1. 2. Send post-purchase emails directly to customers reiterating this disclosure.

Periodically request from partner proof of pre-purchase disclosures on specific purchases.

Allianz will not make such requests more than once per month, and each request will not contain more than five specific purchases. Failure to provide the required proof will result in the reinstatement of suspension of travel insurance sales through the partner for trips to, from, or through Israel.