WELCOME CENTER
Role Description

Vision: CrossPoint is a community helping people trust and fully follow Jesus.
Objectives:
- Intentionally serve and model hospitality to the church and greater community so people would pursue next steps to trust and fully follow Jesus.
- Be an intentional part of helping people identify their gifts in service.

Requirements:
- Live a lifestyle that honors Christ and is a positive example to others
- Commits to the vision of CrossPoint
- Committed to, aligned with, and in faithful support of CrossPoint through attending, serving, and giving.
- Has a cooperative spirit and a willingness to follow, lead, and be united with team members and team lead.

Responsibilities:
- Arrive 45min prior to the service starting. Be in your position with your nametag on **40min** before the service starts (people arrive early!).
- Have a welcoming, hospitable spirit, and make people feel welcomed to CrossPoint.
- Look for and welcome new people or people who have questions. Great question to ask, "How long have you been coming to CrossPoint?" or "How long have you been coming to CrossPoint?" AVOID asking, "Are you new to CrossPoint?" (it's a terrible feeling when someone isn't new).
- Collect connection cards or serve forms to the green basket under the counter.
- Give welcome gift bags to individuals/families who are looking to make CrossPoint their home church. This is a great time to invite folks to fill out a connection card (great way for us to keep everyone's info current). *Gift bags are not intended for one-times guests. Bags will not be given out during holidays.
- *Walk* folks to places they need help finding (bathrooms, NextGen Check-In, River Room for Equipping Courses, Baptism Classes, or Starting Point). If you need help, ask a greeter!

Relationships:
- Serves closely with cafe team and other areas of the hospitality team
- Receives COVER from Team Lead

Commitment:
- One year with evaluation and recommitment in June

Name: _____   Signature: _____

Date: _____