

Subsplash Giving Guide

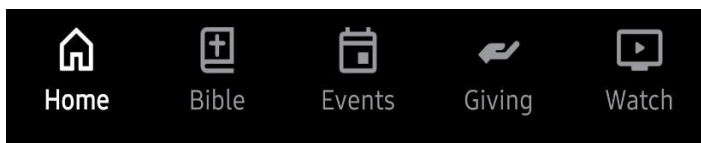
This guide offers an introduction to using Subsplash Giving.

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App Menu / Layout

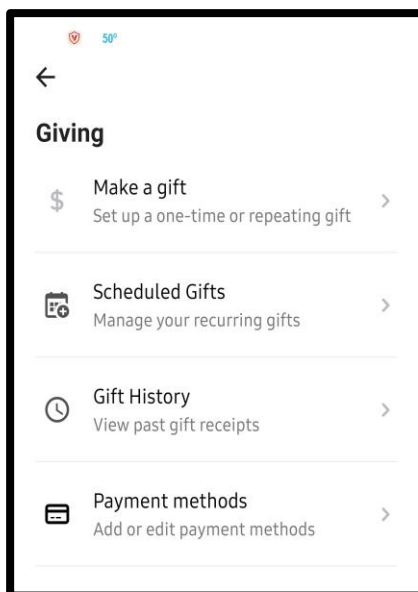
Bottom Menu



Buttons to other tabs in the app

As the app is developed the tabs may change.

- Home** Upcoming events, links to Worship Packets, website, Prayer request form, Contact form, and a volunteer interest form.
- Bible** is where you can find a Bible Reading Plan
- Events** where you find upcoming events, Bible Studies, and Group Meetings, Service Opportunities and a link to the Google Calendar
- Giving** a form to submit monetary gifts for different funds and choices for how frequent you want to give. one-time, weekly, monthly, ever
- Watch** is where the Sermon and notes are located.



This menu can be found by clicking on your profile picture



Giving with Subsplash

Thank you for supporting our church! Subsplash Giving makes it easy to give securely online or through our church app.

1. Visit the Giving Page

- Go to <https://stlukesumcmi.org/give> or open our church app and tap "Give."
- Or scan the QR code with your phone's camera.



2. Sign In or Create an Account

- This helps you track your giving, manage recurring gifts, and access tax statements

3. Enter Your Gift Details

- Type in the amount you'd like to give
- Choose a fund (e.g., General, Special Sundays, Holiday)
- Select *one-time* or *recurring*
- Want to give to more than one fund? Tap the "+" to add another gift

4. Choose Your Payment Method

- **Bank account (ACH)** – 1% processing rate + \$0.00 transaction fee (can go as low as .5% based on volume)
- **Credit/debit card** – 2.3% processing rate + \$0.30 transaction fee (can go as low as 1.9% + \$.30)

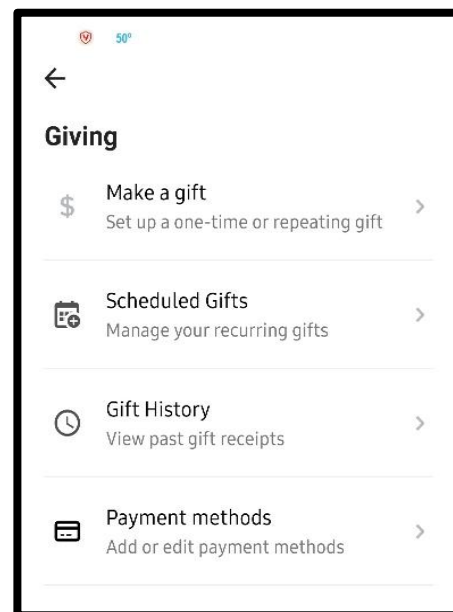
5. Review and Submit

- You'll see a summary of your gift
- You can choose to *cover the processing fee* (optional)
- Tap "Submit" and you'll receive a confirmation email

Managing Your Giving

To change or cancel a recurring gift:

Log in to your account, access your Profile, by clicking on the Profile image, scroll down to “Giving” . You can manage your scheduled gifts, view giving history, and change your payment methods.



Transaction Processing Times

For a transaction to transfer to your bank account, it must first be processed, and each transaction method can vary.

The term processing encompasses a series of events that take place to verify, approve, and release the funds from your donor's or customer's bank to your Subsplash Giving account.

This processing time will depend on the payment method used.

Debit/Credit

Transactions through cards can be processed instantaneously. This means that as soon as a transaction is submitted using a card, the funds are ready to be transferred!

ACH

ACH transactions take **one to three business days** to process. This processing time is solely dependent on the bank, as the bank takes this time to verify, approve, and release these funds for withdrawal.

Subsplash Giving with GrowCurve
\$0 cost to St. Luke's
Credit Cards: transactions Currently 2.3% + \$.30 (Nov 2025) <i>Can go as low as 1.9% + \$.30</i>
ACH: 1% (Nov 2025) <i>Can go as low as .5% based on volume</i>

<https://support.subsplash.com/en/articles/8973519-transaction-processing-times>



Text-to-Give with Subsplash

Overview

This tutorial walks you through the process of giving to St. Luke's UMC via text message using the Subsplash Giving platform. It's a fast, secure, and user-friendly way to support the church.

What You'll Need

- A mobile phone with SMS (text messaging) capability
- Internet access (to open the giving link)
- A credit/debit card or bank account (for donation)

Step-by-Step Instructions

1. Open Your Text Messaging App
2. On your mobile device, open your default messaging or SMS app.
3. Start a New Message
4. In the "To" or "Recipient" field, enter: **1-888-364-GIVE (4483)**
5. Enter the Giving Code
6. In the message body, type: **givestlukesumcmi**
(*This code is not case sensitive.*)
7. Send the Message.
Tap **Send**.
You'll receive an automatic reply with a link to the St. Luke's UMC giving page.
8. **Tap the Link**
Click the link in the reply message to open the secure giving interface in your browser.
9. **Log In or Create an Account**
If you've used Subsplash Giving before: Log in with your existing credentials.
If you're new: Tap Create Account and follow the quick setup steps (takes less than a minute).



10. **Make Your Donation**

Enter your donation amount.

Choose your payment method.

Select a fund (if applicable).

Tap **Give Now** to complete your donation.



Tips & Troubleshooting

- **Save the number** in your contacts as “St. Luke’s Giving” for easy access.
- If you don’t receive a reply, double-check the number and message spelling.
- Need help? Contact the church office for assistance.