



GOLD COUNTRY CHURCH

Greeter/Usher Team Volunteer Description

Position Level:	<i>Team Member</i>
Reports to:	<i>Phil Costantini</i>
Spiritual Gifts Alignment:	<i>Hospitality, Encouragement</i>
Temperament Alignment (DiSC):	<i>I (Influencer), S (Steady)</i>

Responsibilities:

- Warm handshakes, smiles, fist bumps and appropriate hugs to all.
- Avoid personal conversations and welcome as many people as possible.
- Make guests and long-time attenders feel informed and at home.
- Answer questions for guests and know how to connect guests with someone who has the answers if you are unsure.
- Help guests find open seats as they arrive. Encourage people to do the “GCC Shuffle” in order to create more space.

Time Requirements:

- Availability dependent upon Planning Center Services “black-out dates”
- Show up 30 minutes prior to service and return to post for 10 minutes after service.

Greeter Experience:

- None

Team Member Level Core Competencies:

Theology	Faithfulness	Emotional Intelligence	Strategy	Communication	Team Building
Open to learning spiritual truth	Can be trusted to show up on time and prepared to work	Can receive feedback without offense	Follows-through on tasks promptly when asked	Responds to team-wide communication and asks questions when clarity is needed	Understands their role and why it is critical to the ministry