

HOSPITALITY MINISTRY (FIRST-IMPRESSIONS MINISTRY)

MISSION:

The mission of the Hospitality Ministry is to create environments that are welcoming, safe, clean, free of distractions, and that foster community so that people can focus on the purpose for gathering.

ROLES AND RESPONSIBILITIES:

Greeters

- Create a great first-impression; make people feel welcome, wanted and loved.
- Be at the entrance doors and interior making sure everyone receives a personal welcome.
- Help/escort people to the Welcome Centre, a seat, Glow Kids, or the nursery if they need assistance.
- Be prepared to answer general questions about the church.
- Aid in the setup/distribution of materials if required.
- Make an effort to get to know people so you can easily spot new guests
- Clean up snow, water, from the main entrance
 - Be proactive in cleaning up any messes
- Show first timers where coffee is and guide them to an usher (if available)
- Make an effort to understand cultural differences (i.e. handshake vs hug vs wave)
- Reports to Greeting Ministry Director

Requirements:

- Demonstrates an ongoing interest in growing in their relationship with Jesus Christ.
- A desire to learn and develop techniques within their position.
- Willingness to assist even when not on serving schedule.