9725 S Western Ave Chicago, IL 60643 Phone: 312-725-9117 E-mail: info@ignitemin.org



# **Ignite Ministries' Privacy Policy**

#### 1. Overview

Ignite Ministries ("we," "us," or "our") are committed to respecting and protecting your privacy. This Privacy Policy outlines how we collect, use, and safeguard your information when you visit our website or engage with our church's online and offline services. By using our services or providing us with information, you agree to the practices described here.

#### 2. Information We Collect

#### We collect:

- Personal Information: such as name, email, phone number, address, donation history, event registrations, membership data, and other identifiable data—only when voluntarily provided.
- **Non-Personal Information**: aggregate and anonymized data, like IP addresses, website usage metrics, and cookie data, gathered automatically for site analytics.

#### 3. How We Collect Information

- **Directly from You**: when you register, donate, subscribe to newsletters, fill out forms, or interact with us.
- **Automatically**: via cookies, web analytics tools, and log files to track usage and improve our services.
- **From Third Parties**: such as service providers who help with donations, hosting, and communication.

## 4. Why We Use Your Information

We use your information for purposes including, but not limited to:

- Managing donations, memberships, communications, and event registrations.
- Enhancing our programs and online experience.
- Conducting outreach, updates, and pastoral care.
- Complying with legal and pastoral requirements.

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## 5. How We Store and Protect Your Information

We take care to protect your data using physical, technological, and administrative safeguards. Sensitive information like financial or personal details is encrypted during transmission and storage. Access is limited to authorized personnel only and revoked when it's no longer needed. We retain personal data only as long as necessary.

#### 6. Disclosure of Your Information

We do **not** sell personal data. We may share information with:

- Affiliated ministries or church bodies, when necessary for pastoral or administrative reasons.
- **Service providers**, such as payment processors, hosting services, or analytics tools—who are contractually bound to maintain confidentiality.
- Legal authorities, if required by law or for protecting the church's rights and safety.

## 8. Cookies and Tracking Technologies

We use cookies and similar tools for analytics and purposes. While we may not honor "Do Not Track" signals, users can disable cookies in their browsers. Disabling certain cookies may limit functionality.

## 9. Your Privacy Rights

Depending on where you live, you may have rights regarding your data, including:

- Accessing or correcting your information.
- Withdrawing consent or opting out of communications.
- Requesting data deletion or portability (GDPR, CCPA, etc.).
  To exercise any of these rights, please contact us (see below).

# 10. Legal Compliance

We adhere to applicable privacy laws, including GDPR (EU/EEA/UK) and CCPA (California), where relevant. Even as a nonprofit, these regulations may still apply to us.

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# 11. Updates to This Policy

We may update this Privacy Policy from time to time. The revised version, including the "Last Updated" date, will appear on our website. Continued use of our services signifies acceptance of any changes.

## 12. Contact Us

If you have questions or wish to address any privacy concerns, please reach out: **Email**: info@ignitemin.org