

Subsplash Giving – Link Bank Account

This guide shows how to link a bank account to a Subsplash profile, so you have it as a convenient payment method for future giving. Bank withdrawals are made via ACH and can only be linked to a checking account.

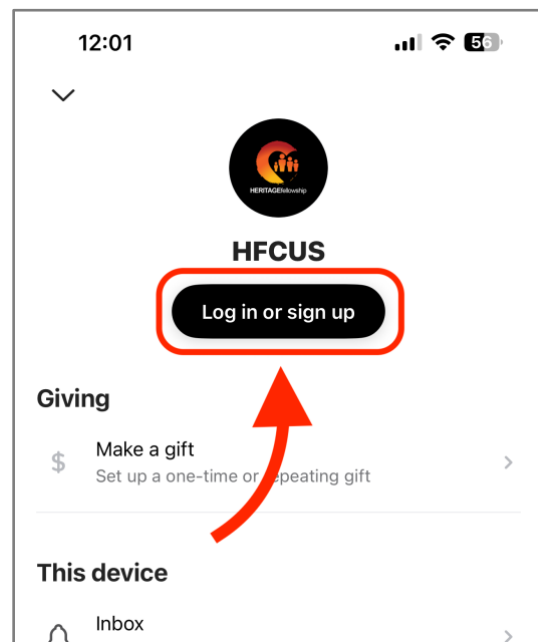
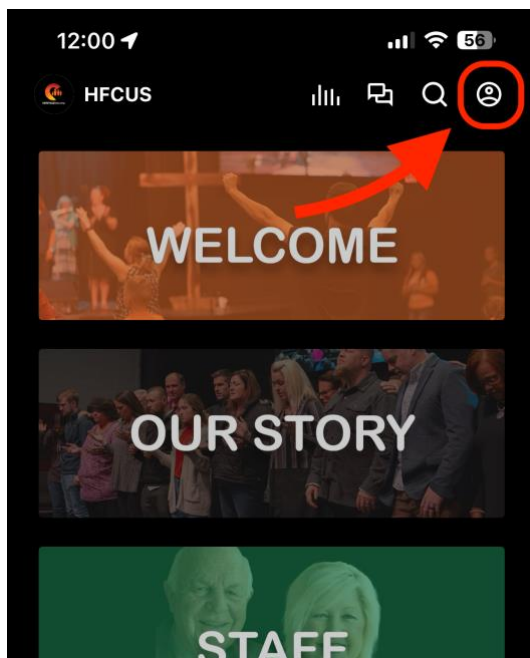
There are two ways to link your account: automatic and manual. Before linking, you need to be logged into your Subsplash account. If you do not have an account, see the [guide](#) on creating one. The sections below walk you through the process of linking your account.

Account Sign In

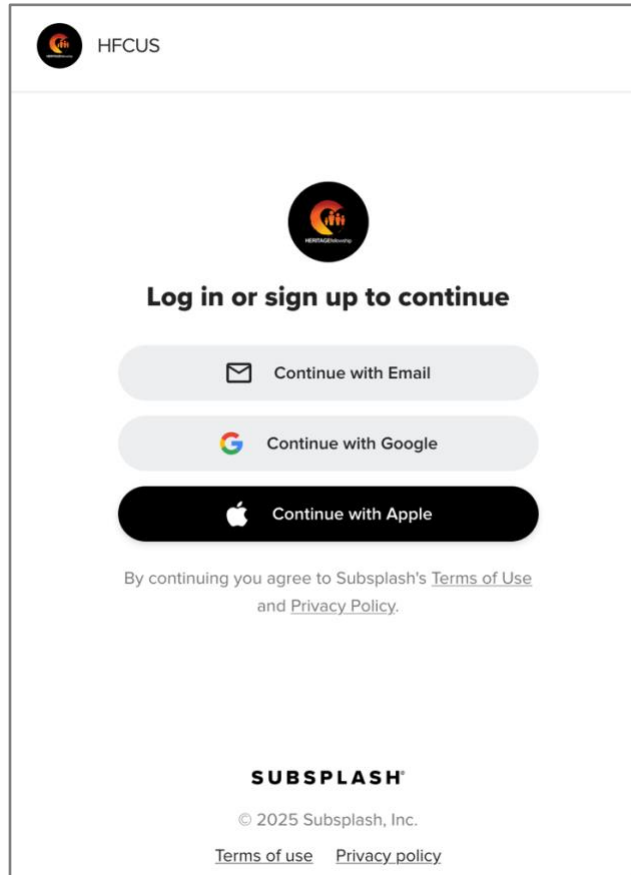
You can log into your account via the Heritage mobile app, one of Heritage’s giving pages, or using this [link](#). These options are shown below.

Mobile App

Tap the profile icon in the top-right corner of the screen and it will take you to the profile page. If you are already logged in, you will not see the log in button and can move to the next step. So, tap the log in button and sign on using an email, Apple ID, or Google account.



Subsplash Account Page



HFCUS

Log in or sign up to continue

Continue with Email

Continue with Google

Continue with Apple

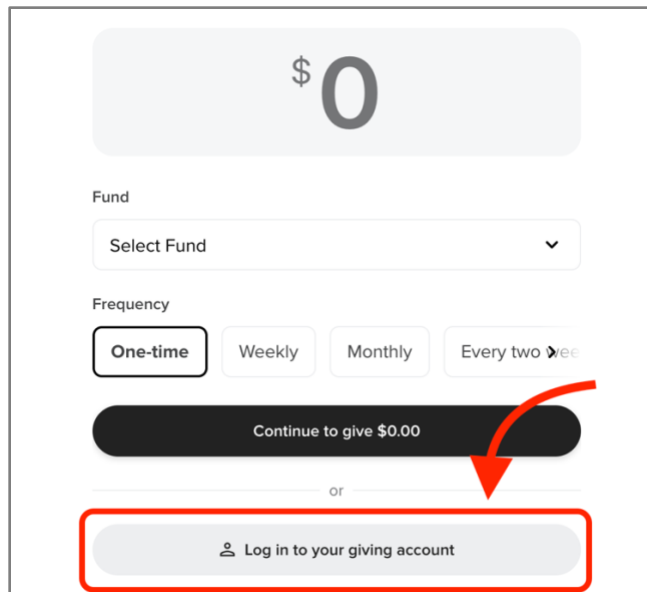
By continuing you agree to Subsplash's [Terms of Use](#) and [Privacy Policy](#).

SUBSPASH

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Giving Page



\$ 0

Fund

Select Fund

Frequency

One-time Weekly Monthly Every two weeks

Continue to give \$0.00

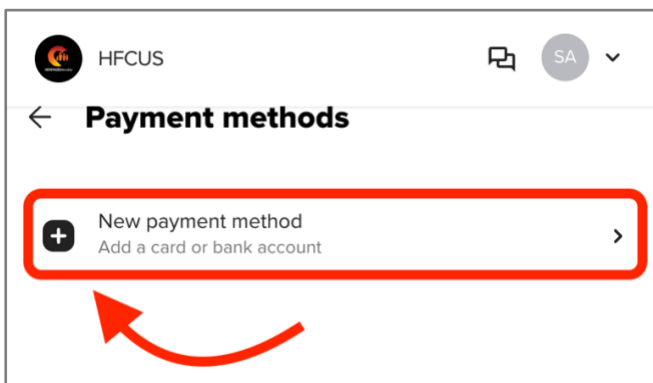
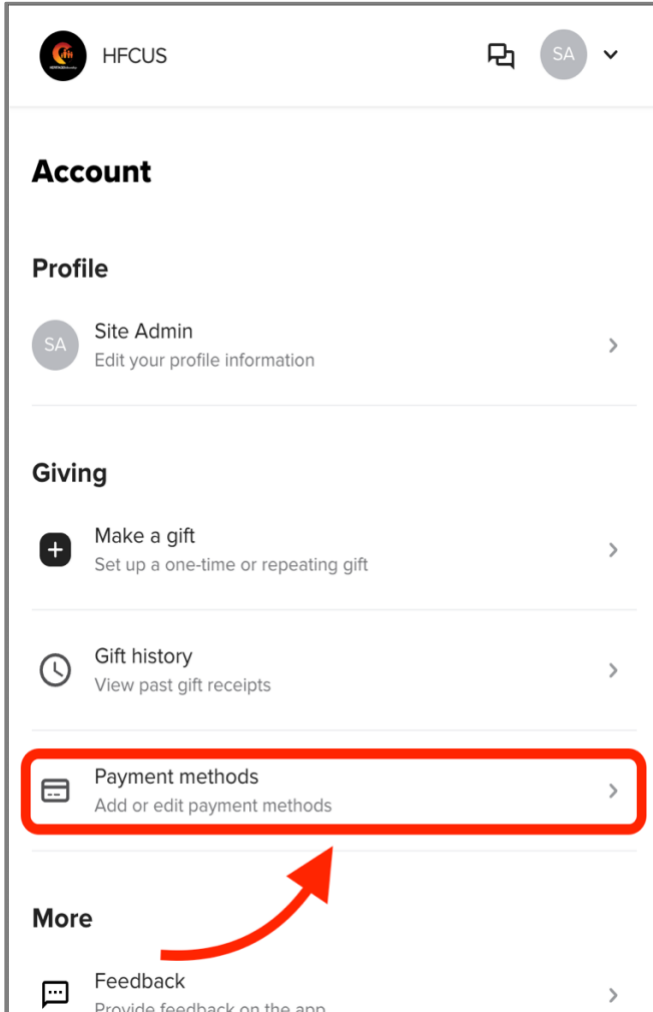
or

Log in to your giving account

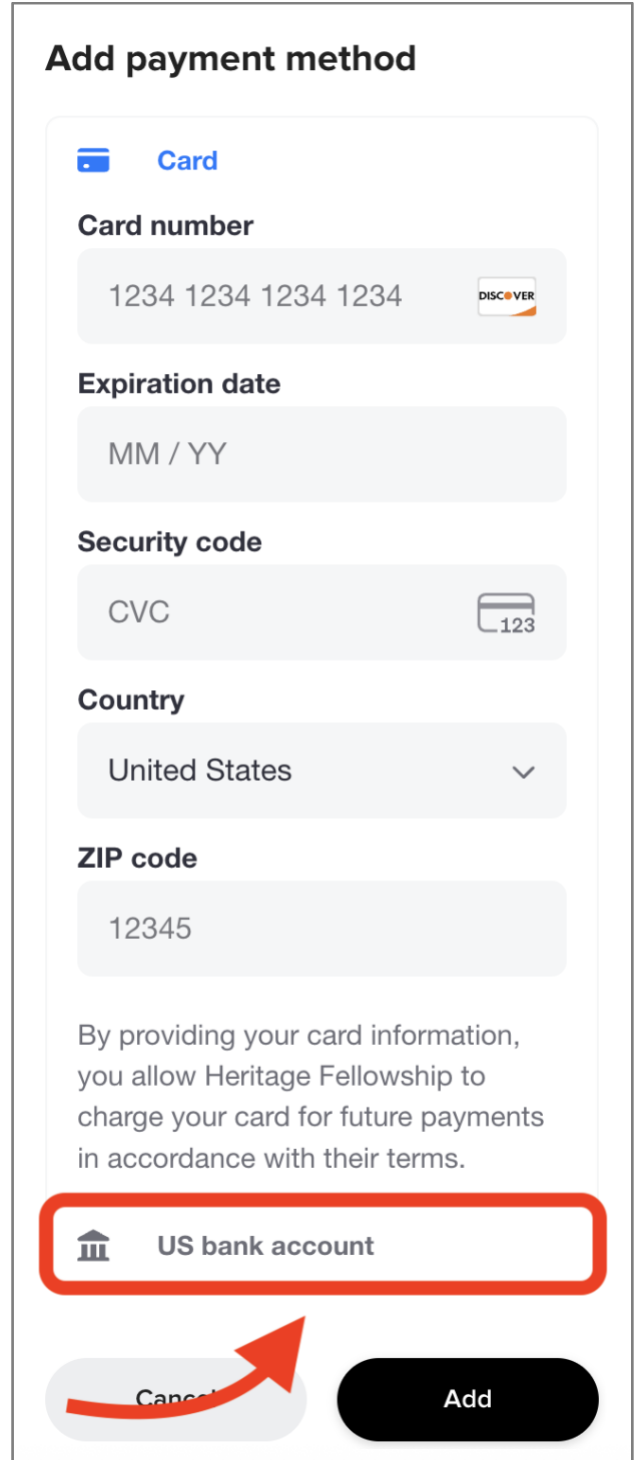
Automatic Linking

Navigate to ACH Setup Screen

Select payment methods




Select US bank account




Enter Banking Info

On the add payment method screen, fill in your email, first and last name, and select your bank. Your bank may not be in the list, but you can start typing it in the search bar and it should display as an option. Next, add the account and agree and continue at the prompts.

Add payment method



 Card



 US bank account



Email

Full name


Search for your bar




 

[Enter bank details manually instead](#)
(may take 1-2 business days)




Subsplash uses Stripe to connect your accounts

-  Subsplash can access [requested data](#)
-  Data is encrypted for your protection
-  You can [disconnect](#) at any time


By continuing, you agree to Stripe's [Terms](#) and [Privacy Policy](#). [Learn more](#)

[Manually verify instead](#) (takes 1-2 business days)



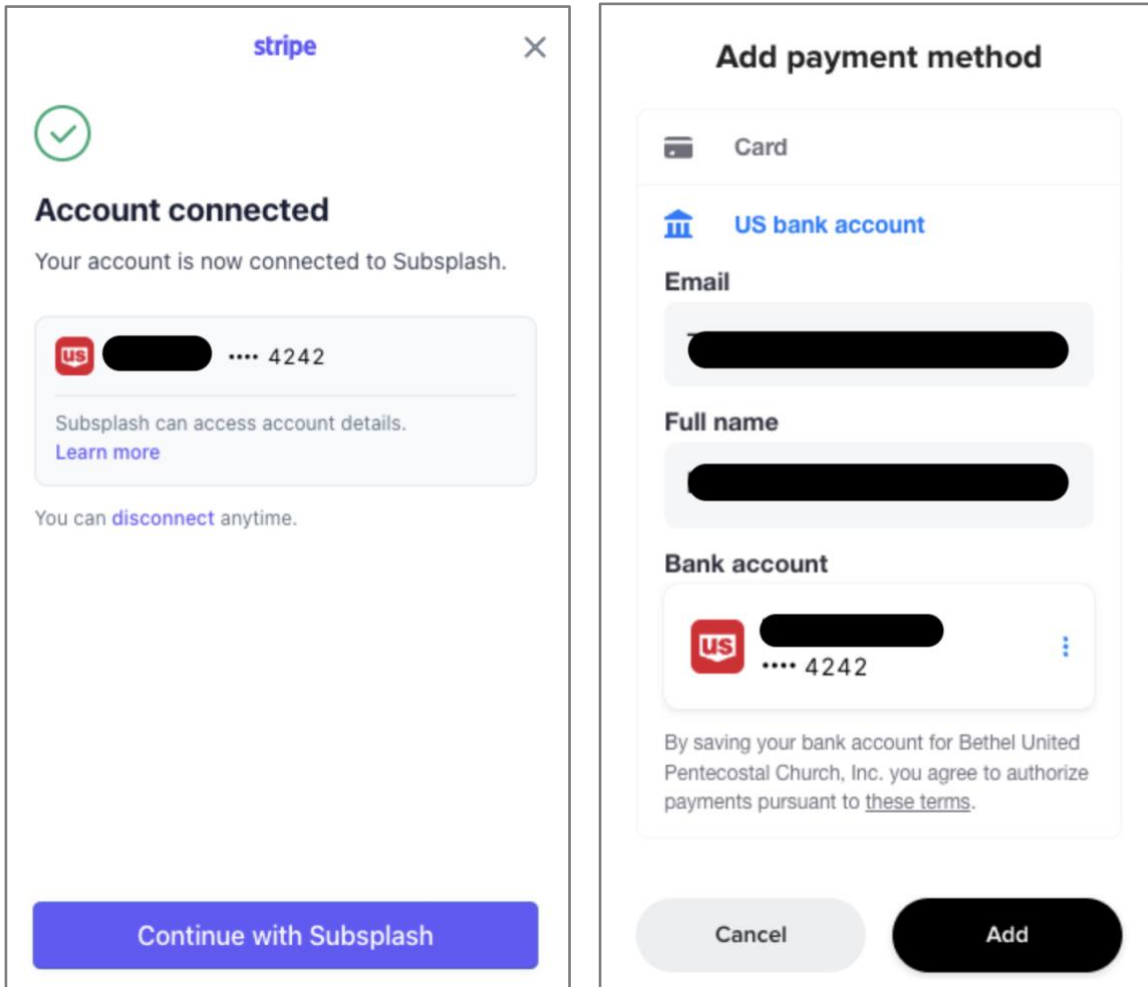
Log in to US Bank

Next, you'll be prompted to log in and connect your account.

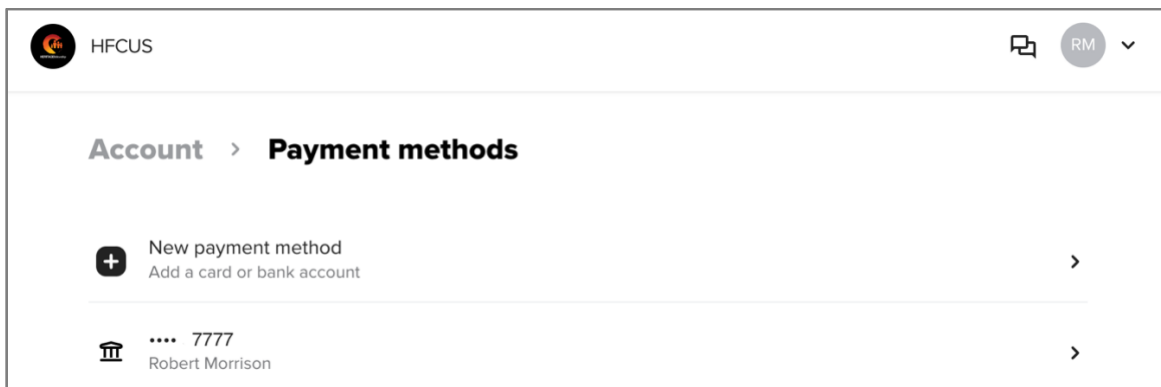
 Stripe works with partners like Fincity to reliably offer access to thousands of financial institutions. [Learn more](#)

Link Payment Method

Log into your bank account and follow the on-screen prompts to choose the checking account you would like to link. Once you have selected the account, click **Continue with Subsplash**, and then select **Add** to confirm the linking of your bank account.



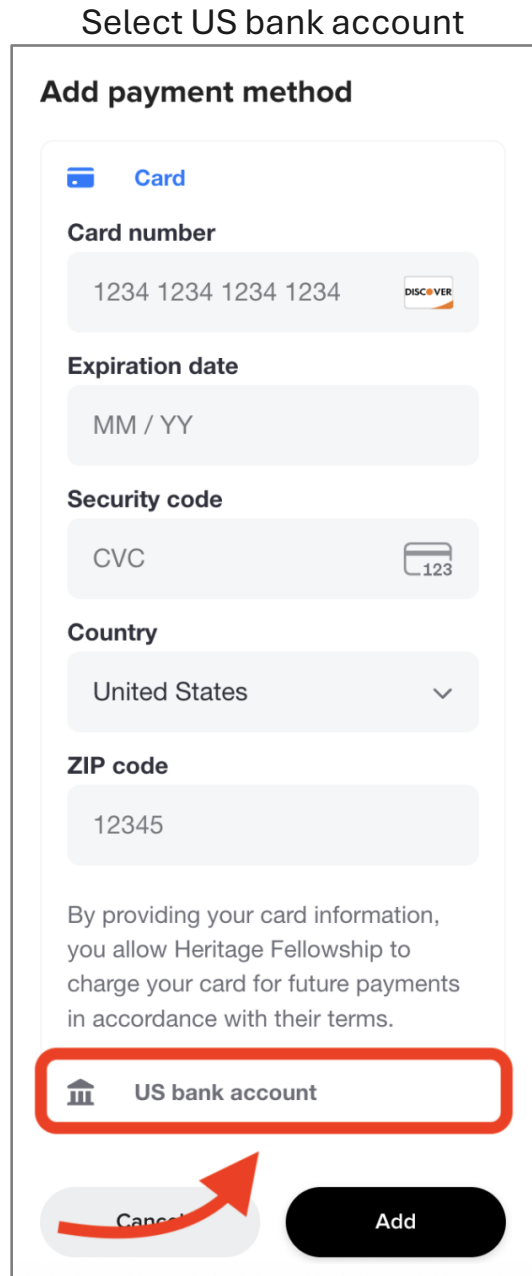
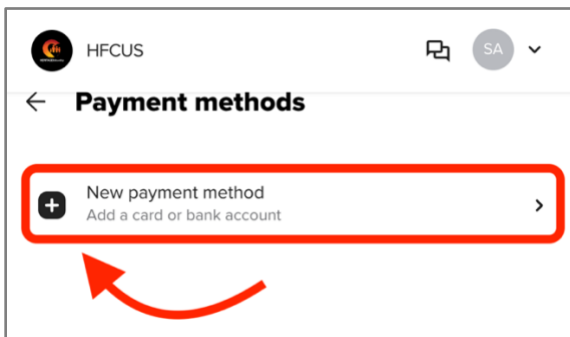
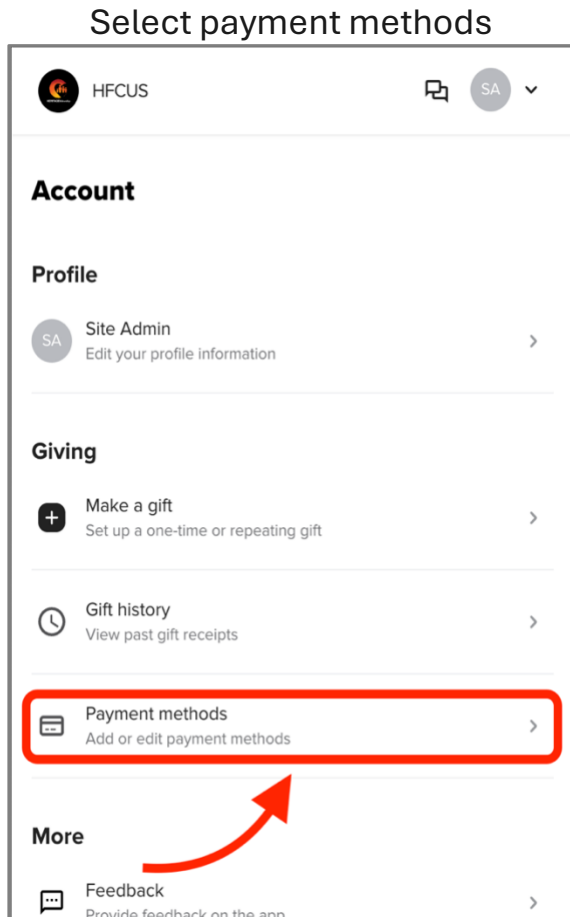
Account Now Linked



Manual Linking

If you are unable to sign in to add your bank account, or prefer to do it manually, you can link your account through a manual verification process. This process takes 1-3 business days and involves a test deposit of one penny into your account with a verification code. After the deposit is made, the code is entered in the payment method to verify the account.

Navigate to ACH Setup Screen



Enter Banking Info

On the add payment method screen, fill in your email, first and last name, and press **Enter bank details manually instead** and **NOT** the **Add** button. At the prompt, enter your checking routing and account numbers, and then press **Continue** to complete the process.

1
2
3

Add payment method

Card

US bank account

Email

Full name

Search for your bar

CHASE Bank of America

WELLS FARGO Capital One

NAVY FEDERAL Credit Union usbank

Enter bank details manually instead
(may take 1-2 business days)

Cancel Add

stripe

Enter bank account details

Your bank information will be verified with micro-deposits to your account.

123456789 000123456789 1234

Routing number

123456789

Account number

000123456789

Please enter a checking account.

Confirm account number

000123456789

Continue

stripe

Micro-deposits initiated



Expect a \$0.01 deposit to the account ending in ...6789 in 1-2 business days and an email with additional instructions to verify your bank account.

Transaction	Amount	Type
SMXXXX	\$0.01	ACH CREDIT
GROCERIES	\$56.12	VISA

Continue with Stripe Payment Element ...

Within 1-3 business days, check your bank account for either two micro-deposits **or** a single micro-deposit of \$0.01 with the statement displaying a six-digit code starting with **SM**.

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PENDING		
	Electronic Withdrawal Smtqy-subsplash Pending 07/14/2025	\$0.01
COMPLETED		
	Electronic Deposit Smtqy-subsplash 07/14/2025	+\$0.01 \$19,819.92

When the micro-deposit is made, go to the **Payment Methods** section in your profile and select the account requiring verification. Enter in the two micro-deposits or the six-digit code starting with **SM** and press **Verify**. Your bank account is now linked.

